



CONTRA COSTA COUNTY

EMPLOYMENT & HUMAN SERVICES

# **EHSD Data Dashboard**

## **March 2025**

# CalFresh Individuals



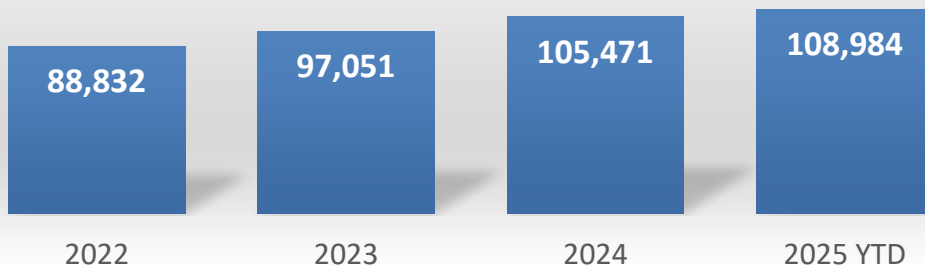
	2022	2023	2024	2025
Jan	86,751	93,482	101,695	108,620
Feb	86,975	93,822	102,348	109,065
Mar	87,759	93,169	103,084	109,266
Apr	88,344	93,771	103,783	
May	86,112	95,243	104,835	
June	87,462	96,454	105,192	
July	88,079	97,349	106,035	
Aug	89,204	98,678	107,144	
Sep	89,907	99,736	107,309	
Oct	90,999	100,592	107,792	
Nov	91,733	101,017	108,135	
Dec	92,656	101,294	108,304	
<b>Avg</b>	<b>88,832</b>	<b>97,051</b>	<b>105,471</b>	<b>108,984 YTD</b>
% Change	-	+9%	+9%	+3% YTD

CalFresh food benefits stretch household budgets, allowing recipients to afford nutritious food, including more fruit, vegetables and other healthy options. The program helps to improve the health and well-being of qualified households and individuals by providing them a means to meet their nutritional needs.

At the beginning of the Covid pandemic in 2020, there here was an immediate surge in demand for food assistance. Enrollment has remained elevated due to ongoing need. Advertisement of CalFresh benefits by state and federal agencies has helped raise awareness.

Note: For 2025, only the 3rd month of reporting is available

## Average Monthly CalFresh Individuals by Year



# CalFresh Households



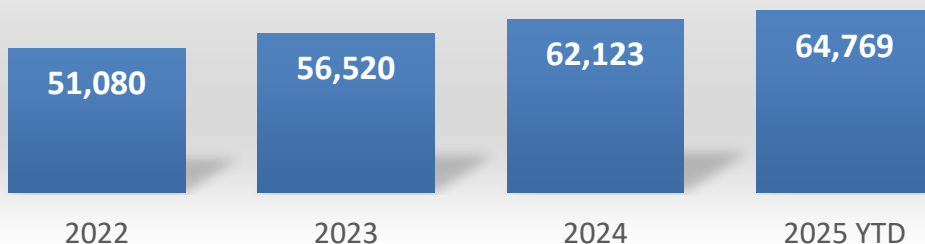
	2022	2023	2024	2025
Jan	49,552	54,249	59,674	64,431
Feb	49,657	54,538	60,037	64,760
Mar	50,236	54,132	60,627	65,117
Apr	50,484	54,487	60,982	
May	49,324	55,387	61,607	
June	50,142	56,062	61,867	
July	50,606	56,568	62,454	
Aug	51,418	57,434	63,111	
Sep	51,909	58,144	63,295	
Oct	52,692	58,738	63,700	
Nov	53,160	59,145	63,961	
Dec	53,784	59,352	64,159	
<b>Avg</b>	<b>51,080</b>	<b>56,520</b>	<b>62,123</b>	<b>64,769 YTD</b>
% Change		<b>+11%</b>	<b>+10%</b>	<b>+4% YTD</b>

Households receiving CalFresh can include a single individual or several family members living together.

At the beginning of the Covid pandemic in 2020, there was an immediate surge in demand for food assistance. Enrollment has remained elevated due to ongoing need. Advertisement of CalFresh benefits by state and federal agencies has helped raise awareness.

Note: For 2025, only the 3rd month of reporting is available

## Average Monthly CalFresh Households by Year



# CalWORKs Individuals

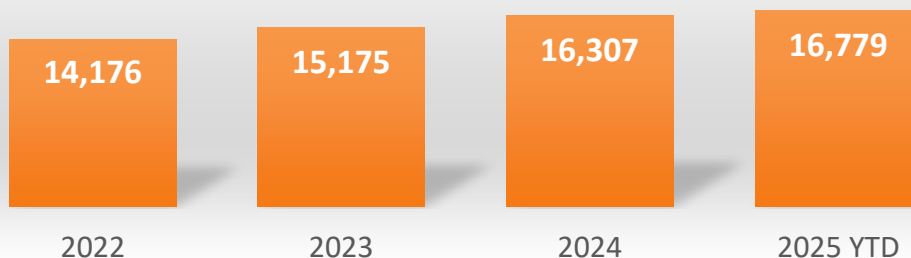


	2022	2023	2024	2025
Jan	13,315	14,822	15,810	16,652
Feb	13,479	14,784	15,954	16,759
Mar	13,660	15,128	16,065	16,925
Apr	13,710	15,009	16,182	
May	13,861	14,817	16,395	
June	14,219	14,296	16,307	
July	14,297	15,285	16,426	
Aug	14,591	15,469	16,434	
Sep	14,676	15,454	16,480	
Oct	14,764	15,611	16,591	
Nov	14,725	15,637	16,510	
Dec	14,813	15,786	16,529	
<b>Avg</b>	<b>14,176</b>	<b>15,175</b>	<b>16,307</b>	<b>16,779 YTD</b>
<b>% Change</b>		<b>+7%</b>	<b>+7%</b>	<b>+3% YTD</b>

CalWORKs provides financial aid, employment services and other supportive services to families with children under 19, to help them succeed in the workforce and become self-sufficient. Recipients are required to work or participate in educational activities for at least 20 hours per week, unless granted a medical exemption. The majority of participants in Contra Costa County are single mothers, and the average grant amount is approximately \$985 a month.

Note: For 2025, only the 3rd month of reporting is available

## Average Monthly CalWORKs Individuals by Year



# CalWORKs Households

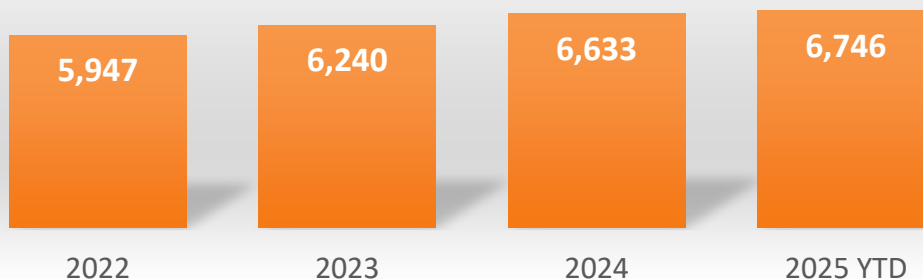


	2022	2023	2024	2025
Jan	5,750	6,057	6,486	6,709
Feb	5,806	6,028	6,511	6,736
Mar	5,875	6,049	6,557	6,793
Apr	5,898	6,109	6,599	
May	5,931	6,092	6,661	
June	5,975	6,281	6,648	
July	5,944	6,266	6,703	
Aug	6,031	6,342	6,686	
Sep	6,022	6,365	6,696	
Oct	6,045	6,403	6,702	
Nov	6,035	6,421	6,671	
Dec	6,053	6,472	6,679	
<b>Avg</b>	<b>5,947</b>	<b>6,240</b>	<b>6,633</b>	<b>6,746 YTD</b>
<b>% Change</b>	<b>-</b>	<b>+5%</b>	<b>+6%</b>	<b>+2% YTD</b>

CalWORKs households can include a single parent and their child/children or several family members living together. Because the number of individuals in any given household may vary, the number of households does not equal the number of individuals enrolled.

**Note: For 2025, only the 3rd month of reporting is available**

## Average Monthly CalWORKs Households by Year



Data Source: CW 237, cells 59-63

Data current as of 04/25/2025

# Welfare-to-Work (WTW) Parents



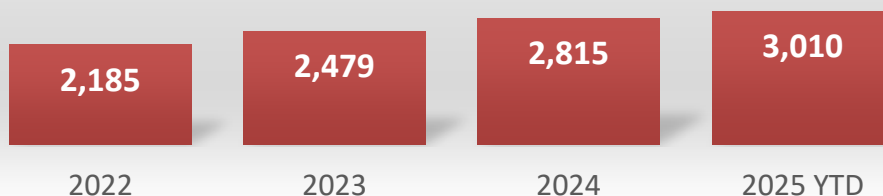
	2022	2023	2024	2025
Jan	1,939	2,506	2,578	2,927
Feb	2,001	2,580	2,641	2,992
Mar	2,018	2,333	2,670	3,110
Apr	1,983	2,369	2,733	
May	2,006	2,376	2,850	
June	2,113	2,514	2,843	
July	2,255	2,461	2,846	
Aug	2,403	2,501	2,853	
Sep	2,432	2,485	2,910	
Oct	2,451	2,552	2,954	
Nov	2,471	2,538	2,961	
Dec	2,146	2,538	2,942	
<b>Avg</b>	<b>2,185</b>	<b>2,479</b>	<b>2,815</b>	<b>3,010 YTD</b>
<b>% Change</b>	<b>-</b>	<b>+13%</b>	<b>+14%</b>	<b>+7% YTD</b>

The Welfare-to-Work (WTW) Program is a comprehensive Employment & Training program for CalWORKs recipients designed to promote self-sufficiency. All WTW participants receive an orientation and appraisal of their education and employment background, followed by the development of a WTW plan designed to assist individuals with obtaining employment. WTW participants may be eligible to receive supportive services such as child care and transportation services.

Enrollment in Welfare-to-Work has increased significantly since 2022 when the effects of the Covid pandemic and related funding began to subside.

Note: For 2025, only the 3rd month of reporting is available

## Average Monthly Welfare-to-Work Parents by Year



Data Source: WTW25 and WTW 25-A Cell 1 for both combined  
Data current as of 04/25/2025

# General Assistance Individuals



	2022	2023	2024	2025
Jan	520	474	620	618
Feb	520	465	585	638
Mar	554	471	590	648
Apr	543	496	618	
May	554	535	646	
June	575	534	648	
July	560	562	640	
Aug	585	590	599	
Sep	585	623	595	
Oct	590	676	586	
Nov	548	694	604	
Dec	531	644	605	
<b>Avg</b>	<b>555</b>	<b>564</b>	<b>611</b>	<b>635 YTD</b>
<b>% Change</b>	<b>-</b>	<b>+2%</b>	<b>+8%</b>	<b>+4% YTD</b>

The General Assistance program is designed to provide temporary relief and support to indigent adults who are not supported by their own means, other public funds or assistance programs. The maximum monthly stipend for General Assistance is \$375.

Note: For 2025, only the 3rd month of reporting is available

## Average Monthly General Assistance Individuals by Year



# Medi-Cal Individuals



	2022	2023	2024	2025
Jan	301,359	328,948	309,217	310,041
Feb	303,795	330,989	307,505	310,031
Mar	307,049	326,147	307,779	312,826
Apr	309,377	321,462	307,263	
May	311,771	322,422	307,180	
June	314,305	323,227	307,146	
July	316,492	321,875	307,869	
Aug	318,876	323,092	308,999	
Sep	320,793	323,111	310,190	
Oct	322,617	318,885	311,994	
Nov	324,545	317,978	313,044	
Dec	326,805	310,122	308,670	
<b>Avg</b>	<b>314,815</b>	<b>322,355</b>	<b>308,905</b>	<b>310,966 YTD</b>
<b>% Change</b>	<b>-</b>	<b>+2.4%</b>	<b>-4.2%</b>	<b>+ &lt;1% YTD</b>

In Contra Costa County, more than a quarter of a million low-income adults, children, pregnant women, seniors and people with disabilities receive health insurance coverage through Medi-Cal. This is more than 25% of the county's total population.

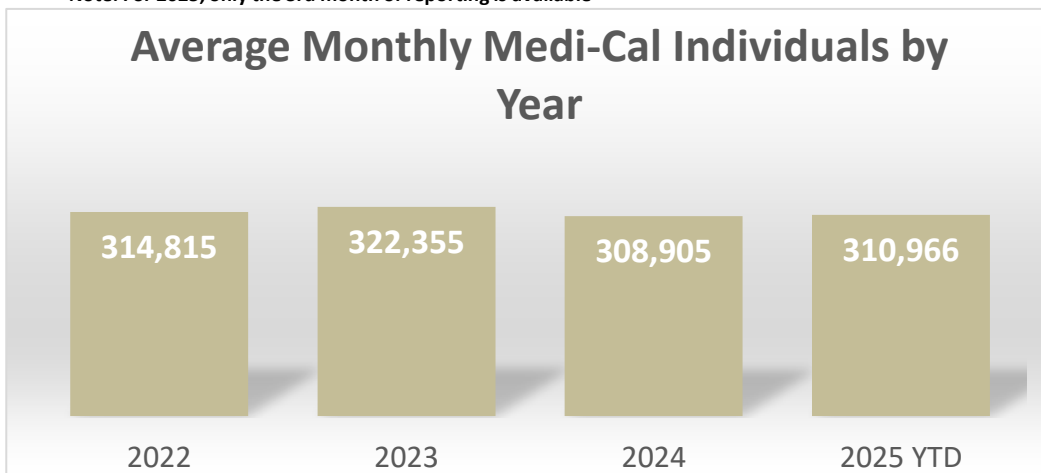
Under "continuous coverage" during the COVID-19 Public Health Emergency (PHE), individuals remained enrolled in Medi-Cal except in the case of death, loss of California residency or client request.

Since Continuous Coverage ended on March 31, 2023, some previously enrolled individuals have not renewed coverage – leading to a decline between the March 2023 and March 2025 counts.

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Note: For 2025, only the 3rd month of reporting is available

## Average Monthly Medi-Cal Individuals by Year





# Medi-Cal Households



	2022	2023	2024	2025
Jan	155,247	170,367	168,160	169,529
Feb	156,273	171,313	167,381	169,891
Mar	157,971	174,831	167,401	171,982
Apr	159,290	175,895	167,147	
May	160,826	176,640	167,361	
June	162,153	177,127	167,551	
July	163,349	176,103	168,238	
Aug	164,547	176,940	169,145	
Sep	165,923	176,915	170,050	
Oct	167,003	174,139	171,228	
Nov	168,246	173,602	171,941	
Dec	169,303	168,461	168,309	
<b>Avg</b>	<b>162,511</b>	<b>174,361</b>	<b>168,659</b>	<b>170,467 YTD</b>
<b>% Change</b>	<b>-</b>	<b>+7.3%</b>	<b>-3.3%</b>	<b>+ 1% YTD</b>

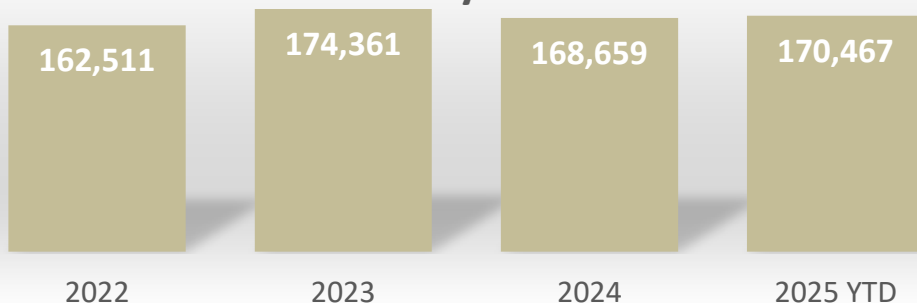
Medi-Cal provides a core set of health benefits, including doctor visits and hospital care. It is a key support to those who do not receive health coverage through an employer, cannot afford health care, and families who rely on Long Term Care services, such as nursing homes, to help care for loved ones.

Under “continuous coverage” during the COVID-19 Public Health Emergency (PHE), individuals remained enrolled in Medi-Cal, except in the case of death, loss of California residency or client request.

Since Continuous Coverage ended on March 31, 2023, some previously enrolled households have not renewed coverage – leading to a decline between the March 2023 and March 2025 counts.

**Note: For 2025, only the 3rd month of reporting is available**

## Average Monthly Medi-Cal Households by Year



Data Source: CalWIN BI Dashboard Report – Program Counts and Status -> Point in Time up to Feb 2023. CalSAWS query counting distinct households containing individuals covered by MC aid codes from March 2023 onwards  
Data current as of 04/10/2025

# Individuals Served by Adult Protective Services



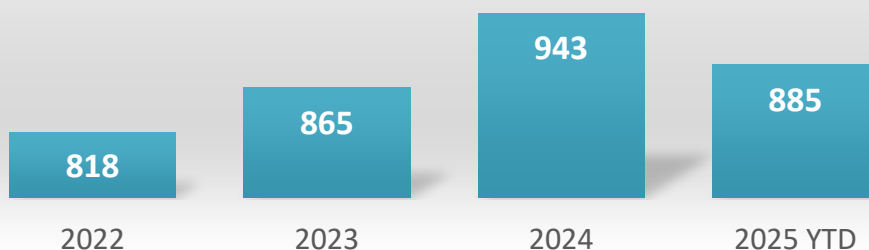
	2022	2023	2024	2025
Jan	752	938	868	889
Feb	796	905	899	834
Mar	826	882	904	931
Apr	735	873	939	
May	788	853	917	
June	876	796	904	
July	866	776	996	
Aug	888	923	958	
Sep	895	897	1,026	
Oct	753	804	1,063	
Nov	772	828	954	
Dec	864	904	892	
<b>Avg</b>	<b>818</b>	<b>865</b>	<b>943</b>	<b>885 YTD</b>
<b>% Change</b>	<b>-</b>	<b>+6%</b>	<b>+9%</b>	<b>-6% YTD</b>

Adult Protective Services (APS) receives, screens and investigates confidential reports of concern from anyone who suspects that an elderly person or a dependent adult is being abused, neglected, or is self-neglecting. This includes reports of physical, emotional or sexual abuse, financial or material exploitation, neglect, isolation and abandonment of individuals age 60+ and dependent adults aged 18 or over, who are unable to protect their own interests and have been harmed or are threatened with harm.

APS reports are received from mandated reporters, community members, community organizations, the medical community and financial institutions. Each case requires an investigation by an APS Social Worker.

**Note: For 2025, only the 3rd month of reporting is available**

## Average Monthly Individuals Served by Adult Protective Services by Year



Data Source: SOC 242, cell 15  
Data current as of 04/25/2025

# In-Home Supportive Services Individuals



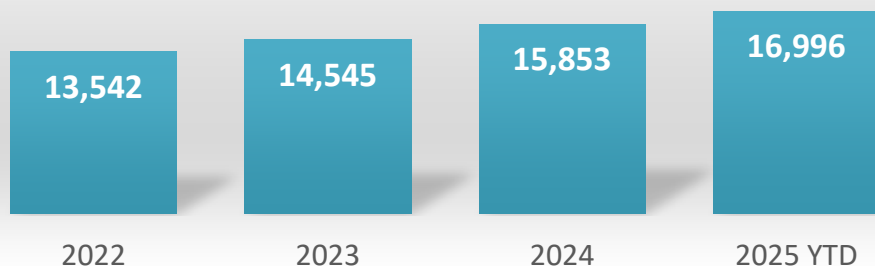
	2022	2023	2024	2025
Jan	13,049	14,021	15,271	16,857
Feb	13,138	14,078	15,326	17,000
Mar	13,242	14,157	15,343	17,130
Apr	13,327	14,211	15,437	
May	13,380	14,347	15,549	
June	13,474	14,417	15,673	
July	13,569	14,537	15,795	
Aug	13,698	14,653	15,987	
Sep	13,767	14,825	16,180	
Oct	13,878	15,019	16,427	
Nov	13,968	15,105	16,574	
Dec	14,019	15,170	16,676	
<b>Avg</b>	<b>13,542</b>	<b>14,545</b>	<b>15,853</b>	<b>16,996 YTD</b>
<b>% Change</b>	<b>-</b>	<b>+7%</b>	<b>+9%</b>	<b>+ 7% YTD</b>

In-Home Supportive Services (IHSS) is the largest publicly funded home care program in the United States. California is one of a number of states that participate in the program. IHSS helps to pay for services to eligible aged, blind and disabled individuals who are unable to remain safely in their own homes without assistance. Disabled children are also potentially eligible for IHSS. IHSS covers common activities of daily living needed by those with disabilities and serves as an alternative to out-of-home care such as skilled nursing facilities.

Due to increases in the aged and disabled populations, IHSS has been among the fastest-growing programs within the Employment & Human Services Department for the past several years.

**Note: For 2025, only the 3rd month of reporting is available**

## Average Monthly Eligible IHSS Individuals by Year



Data Source: CMIPS II  
Data current as of 04/28/2025

# Child Protective Services: Referrals



	2022	2023	2024	2025
Jan	578	749	682	809
Feb	701	756	738	776
Mar	846	881	767	767
Apr	720	733	727	
May	699	850	846	
June	501	548	511	
July	432	461	528	
Aug	681	709	731	
Sep	805	825	823	
Oct	810	749	892	
Nov	662	657	691	
Dec	682	636	682	
<b>Avg</b>	<b>676</b>	<b>713</b>	<b>718</b>	<b>784 YTD</b>
<b>% Change</b>	<b>-</b>	<b>+5%</b>	<b>- &lt;1%</b>	<b>+9% YTD</b>

Children and Family Services Bureau has the responsibility to investigate reports of children at risk or in danger per criteria outlined in Welfare and Institutions Code 300. Child Protective Services (CPS) operates a 24-hour hotline for mandated reporters and community members to report suspected child abuse or neglect. Mandated reporters include teachers, counselors, law enforcement, medical and other professionals.

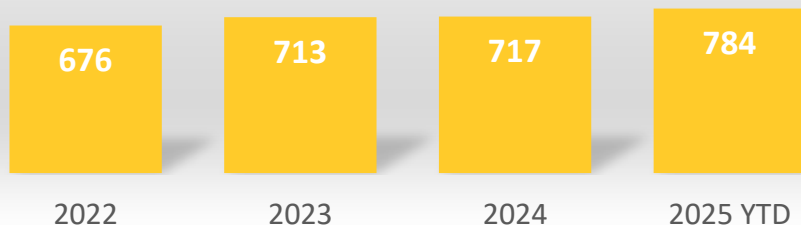
Federal and State Regulations guide which calls result in Referrals that allege a child is endangered by abuse, neglect or exploitation – and how the calls are handled.

The number of Referrals in this dashboard may include multiple calls on the same child, as well as cases that were assessed and/or investigated but were not found to be instances of child maltreatment. The average monthly number of CPS Referrals are higher in months when school is in session since children have more interaction with mandated reporters such as teachers and counselors.

NOTE: Prior monthly referrals and year-to-year percent change may be amended due to data entry updates.

Note: For 2025, only the 3<sup>rd</sup> month of reporting is available

## Average Monthly CPS Referrals by Year



# Child Protective Services: Placements



	2022	2023	2024	2025
Jan	628	666	612	572
Feb	622	661	608	583
Mar	691	666	607	587
Apr	698	671	598	
May	701	663	615	
June	688	654	606	
July	684	633	587	
Aug	679	633	586	
Sep	668	650	582	
Oct	661	643	585	
Nov	668	642	585	
Dec	668	632	566	
<b>Avg</b>	<b>671</b>	<b>651</b>	<b>595</b>	<b>581 YTD</b>
<b>% Change</b>		<b>-3%</b>	<b>-9%</b>	<b>-2% YTD</b>

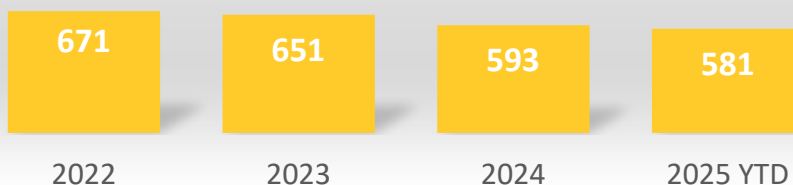
Note: For 2025, only the 3rd month of reporting is available

Placements refer to instances when a child abuse referral was investigated and substantiated, and it was determined that the child could not remain safely in the home. Placements include dependent children placed in relative or non-relative foster care or in residential placements, and non-dependent children in guardianship. All dependency placement homes and facilities must meet State identified standards and approval.

The average monthly number of children in Placement has been declining in recent years, which mirrors the multi-year State trend. This is due to evolving Child Welfare practices that approach Referrals and Removals with a sharper focus on Prevention and Safety/Risk Assessments. In addition, increased services support families to resolve safety concerns and sustain permanency while children remain in family homes.

NOTE: Prior monthly placements and year-to-year percent change may be amended due to data entry updates.

## Average Monthly CPS Placements by Year



# Unemployment Rate



## Contra Costa County 2022 - 2025 Unemployment Rate

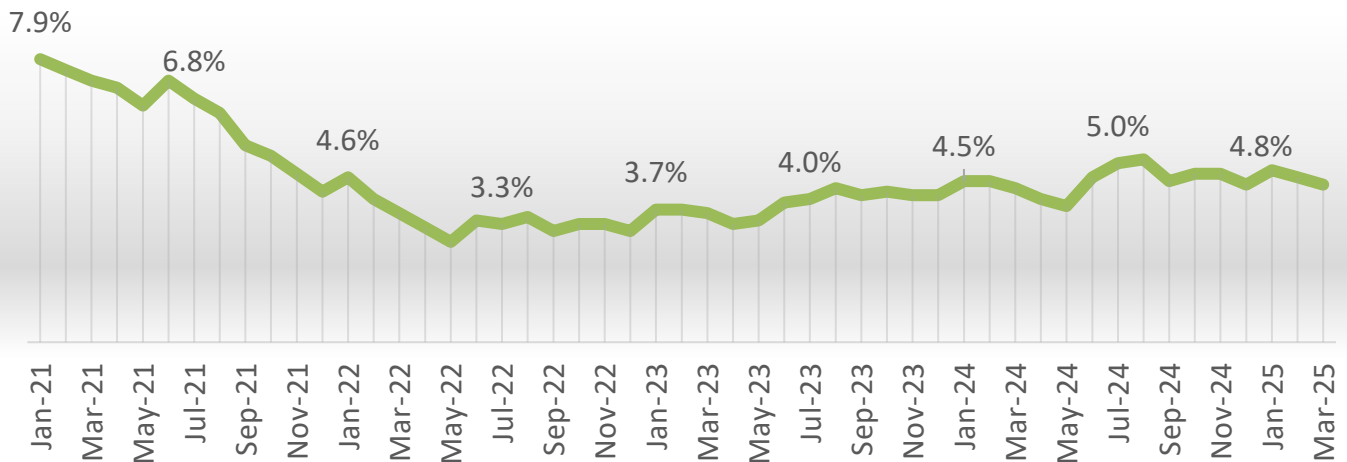
	2022	2023	2024	2025
Jan	4.6%	3.7%	4.5%	4.8%
Feb	4.0%	3.7%	4.5%	4.6%
Mar	3.6%	3.6%	4.3%	4.4%
Apr	3.2%	3.3%	4.0%	
May	2.8%	3.4%	3.8%	
June	3.4%	3.9%	4.6%	
July	3.3%	4.0%	5.0%	
Aug	3.5%	4.3%	5.1%	
Sep	3.1%	4.1%	4.5%	
Oct	3.3%	4.2%	4.7%	
Nov	3.3%	4.1%	4.7%	
Dec	3.1%	4.1%	4.4%	

As indicated in the preceding dashboards, EHSD program enrollment was significantly impacted by the effects of COVID-19. Severe job losses early in the pandemic quickly led to increased demand for food assistance, medical insurance and other social services.

The most vulnerable members of our community were disproportionately affected by the virus's adverse health, economic, and social impacts. We were also able to help people who had never before experienced the need for such support. Our long-established benefit and service programs, such as CalFresh and Medi-Cal, were readily available to fill many of the critical needs that emerged. Enrollment in Medi-Cal and CalFresh remains high.

After hitting a peak of 15.3% in April 2020, the Unemployment Rate in Contra Costa County consistently fell month-over-month through May 2021 and generally trended downward through 2022. There have been slight upticks to the monthly rate since 2023. The March Unemployment Rate was 4.4%.

## Contra Costa County Unemployment Rate



Data Source: EDD Contra Costa Unemployment Rate Data  
Data current as of 04/18/2025; EDD Data is refreshed annually.

# Inflation – Consumer Price Index



## National Consumer Price Index 12-month Percentage Change 2022 to 2025

	2022	2023	2024	2025
Jan	7.5%	6.4%	3.1%	3.0%
Feb	7.9%	6.0%	3.2%	2.8%
Mar	8.5%	5.0%	3.5%	2.4%
Apr	8.3%	4.9%	3.4%	
May	8.6%	4.0%	3.3%	
June	9.1%	3.0%	3.0%	
July	8.5%	3.2%	2.9%	
Aug	8.3%	3.7%	2.5%	
Sep	8.2%	3.7%	2.4%	
Oct	7.7%	3.2%	2.6%	
Nov	7.1%	3.1%	2.7%	
Dec	6.5%	3.4%	2.9%	

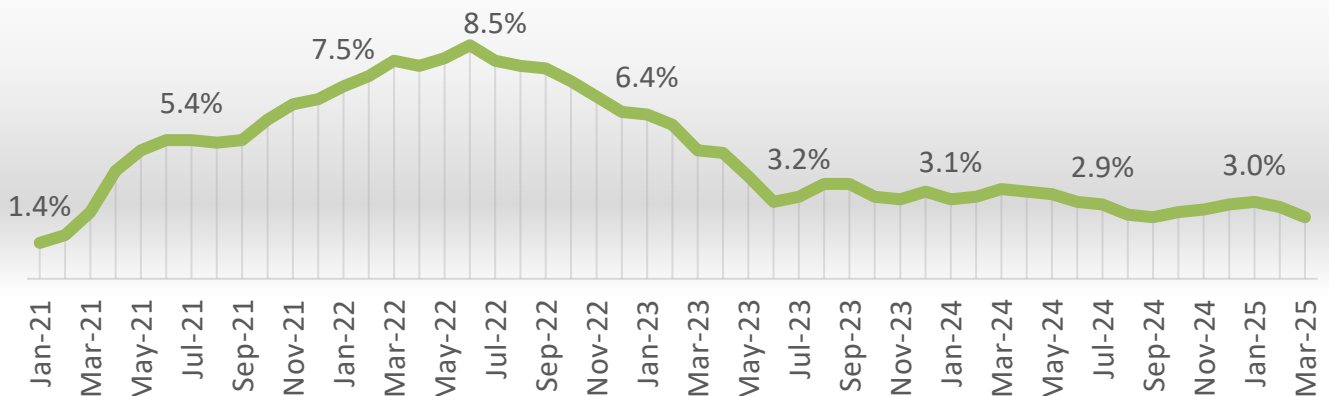
Inflation began to rise significantly in March 2021. The increase in everyday costs has an impact on individuals and families in Contra Costa County – especially on those with lower incomes.

The Consumer Price Index (CPI) is a measure of the average change over time in the prices paid by urban consumers for a “market basket” of consumer goods and services. (U.S. Bureau of Labor Statistics)

The monthly figures represent the percentage change over the same month of the prior year. For example, prices for the items measured in the market basket increased 2.4% from March 2024 to March 2025.

As the chart indicates, inflation ran above 8% between March and September 2022, with a spike to 9.1% in June. The CPI slipped below 8% in October 2022; as of March 2025, it was 2.4%.

## National Consumer Price Index 12-month Percentage Change



# Program Glossary



**Adult Protective Services (APS)** investigates reports of suspected abuse or neglect of residents aged 60 and up and dependent adults (people aged 18-59 with physical disabilities which prevent them from caring for themselves or safeguarding their rights.) APS has a 24-hour hotline staffed by social workers who take reports from mandated reporters and community members. Mandated reporters are those who work with or provide care or oversight for elders and dependent adults. Mandated reporters have a legal responsibility to report if they suspect a person is being abused. They include law enforcement, social workers, doctors, nurses, clergy, financial institution personnel and care providers. Community members include family, friends and neighbors who call the hotline with concerns about someone they know.

Hotline social workers gather as much information as possible and submit a report that is reviewed by an APS supervisor who will determine if a situation requires APS intervention. When a case is opened in APS, an APS social worker will contact the alleged victim, either by phone if the concern is low risk, or in person. APS services are voluntary. The APS social worker will work with the alleged victim to ensure their safety and to access services they may need to enhance their well-being. The number of Individuals Served by Adult Protective Services displayed in this dashboard refers to adults receiving intervention through Contra Costa County.

**CalFresh**, federally known as the Supplemental Nutrition Assistance Program (SNAP), can add to your food budget to put healthy and nutritious food on the table. The program issues monthly electronic benefits (similar to a bank debit card) that can be used to buy most foods such as bread, cereal, fruits, vegetables, meat and fish at many markets, grocery stores and farmers' markets. The CalFresh program helps to improve the health and well-being of qualified households and individuals by providing them a means to meet their nutritional needs. Households refer to the number of households receiving CalFresh, which can include a single individual or several family members living together. Individuals refers to an unduplicated count of all people receiving CalFresh in Contra Costa County.



# Program Glossary



California Work Opportunity and Responsibility for Kids (**CalWORKs**), federally known as Temporary Assistance for Needy Families (TANF), provides financial aid, employment services and other supportive services to families with children under 19, to help them succeed in the workplace and become self-sufficient. Households refer to the number of families participating in CalWORKs, which can include a single parent and their child or several family members living together. Individuals refers to an unduplicated count of all people receiving CalWORKs in Contra Costa County.

**Child Protective Services (CPS)** The Children & Family Services Bureau has the responsibility to investigate reports of children at risk or in danger per criteria outlined in Welfare and Institutions Code 300. Child Protective Services (CPS) operates a 24-hour hotline for mandated reporters and community members to report suspected child abuse or neglect. Federal and State Regulations guide which calls result in referrals that allege a child is endangered by abuse, neglect or exploitation – and how the calls are handled. The number of referrals in the dashboard may include multiple calls on the same child, as well as cases that were investigated but were not found to be instances of child abuse. Reporters are comprised of mandated, non-mandated or anonymous reporters.

Placements refer to instances when a child abuse referral was investigated and substantiated, and it was determined that the child could not remain safely in the home. The child is then removed to a Foster Care Placement. Placements for dependent children can be with relatives or non-related Foster Care substitute care providers or in residential facilities; non-dependent children placements are in guardianship homes. Dependent placement homes and facilities must meet State identified standards of approval.

# Program Glossary



The **General Assistance** Program is designed to provide temporary relief and support to indigent adults who are not supported by their own means, other public funds, or assistance programs. Individuals refer to the total number of people receiving aid through Contra Costa County.

**In-Home Supportive Services** (IHSS) is the largest publicly funded home care program in the United States. California is one of a number of states that participate in the program. IHSS helps to pay for services to eligible aged, blind and disabled individuals who are unable to remain safely in their own homes without assistance. Disabled children are also potentially eligible for IHSS. IHSS is an alternative to out-of-home care such as skilled nursing facilities, assisted living or board and care facilities. This dashboard provides the total number of people receiving IHSS home care in Contra Costa County.

**Medi-Cal**, federally known as Medicaid, is a federal and state insurance program that helps with medical costs for some people with limited income and resources. For those who are eligible, it also offers benefits not normally offered by Medicare, including nursing home care and personal care services.

The **Welfare-to-Work** (WTW) Program is a comprehensive Employment and Training Program designed to promote self-sufficiency. CalWORKs recipients are assessed to determine the best course of action, whether it is immediate placement into a job, placement into an education or training program, or both. All Welfare-to-Work participants receive an orientation to the program and appraisal of their education and employment background, followed by the development of a WTW plan designed to assist individuals with obtaining employment. WTW participants may be eligible to supportive services such as child care and transportation services. Barrier removal services are also available when identified.