

## CONTRA COSTA COUNTY EMPLOYMENT AND HUMAN SERVICES DEPARTMENT CHILDREN AND FAMILY SERVICES

## PROMOTING SAFE AND STABLE FAMILIES REQUEST FOR PROPOSAL (RFP) 1217

## 8.6 FORM #6: Program Outcome & Client Satisfaction Measurement

## **EVALUATION**

Describe the program outcomes expected to be achieved as a result of the implementation of the program funded by PSSF during the period of the plan. Include the tool/source of measure that will use to measure progress towards achieving the outcomes listed below.

PROGRAM OUTCOME(S) AND MEASUREMENT & CLIENT SATISFACTION MEASUREMENT				
Desired Outcome	Indicator	Source of Measure	Frequency	

Explain how client satisfaction will be assessed. Explain the methods or tools used to measure client satisfaction and how feedback will be utilized.

CLIENT SATISFACTION					
Method or Tool	Frequency	Utilization	Action		