



CONTRA COSTA COUNTY
EMPLOYMENT & HUMAN SERVICES

EHSD Data Dashboard December 2023

CalFresh Individuals



	2020	2021	2022	2023
Jan	62,051	74,781	86,751	93,482
Feb	62,037	75,766	86,975	93,822
Mar	61,867	76,987	87,759	93,169
Apr	67,539	76,427	88,344	93,771
May	72,789	76,394	86,112	95,243
June	76,946	75,440	87,462	96,454
July	76,090	80,721	88,079	97,349
Aug	77,362	82,007	89,204	98,678
Sep	77,563	83,134	89,907	99,736
Oct	74,654	85,204	90,999	100,592
Nov	73,144	86,092	91,733	101,017
Dec	73,312	86,698	92,656	101,294
Avg	71,280	79,971	88,832	97,051 YTD
% Change	-	+12%	+11%	+9%

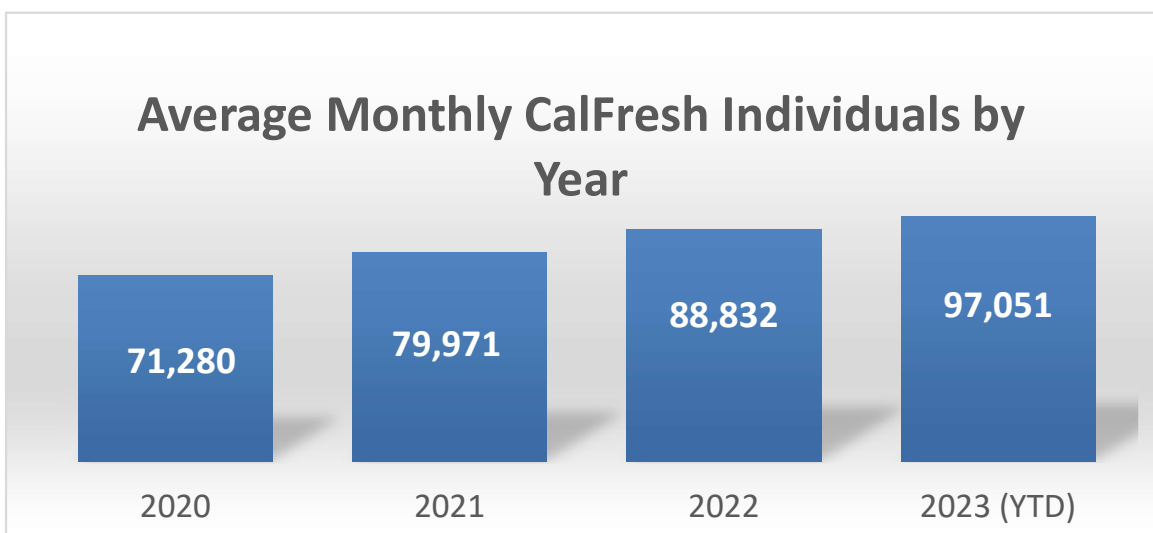
CalFresh food benefits stretch household budgets, allowing recipients to afford nutritious food, including more fruit, vegetables and other healthy options. The program helps to improve the health and well-being of qualified households and individuals by providing them a means to meet their nutritional needs.

On June 1, 2019, certain aged and disabled individuals who receive Supplemental Security Income (SSI) gained eligibility to receive CalFresh. Enrollment increased accordingly.

On March 16, 2020, the Contra Costa County Health Officer issued a Shelter-in-Place Order in response to the Coronavirus pandemic. There was an immediate surge in demand for food assistance, which is reflected in the data. Enrollment has remained elevated since April 2020, with even further increases due to advertisement of CalFresh benefits by state and federal agencies.

Previously, the number of individuals receiving CalFresh in Contra Costa County had declined for a number of years, largely due to an improving economy.

Note: Prior monthly data and year-to-date percent changes for 2023 may be amended due to state system transition-in-progress.



Data Source: CF296 cell 80
Data current as of 01/24/2024

CalFresh Households



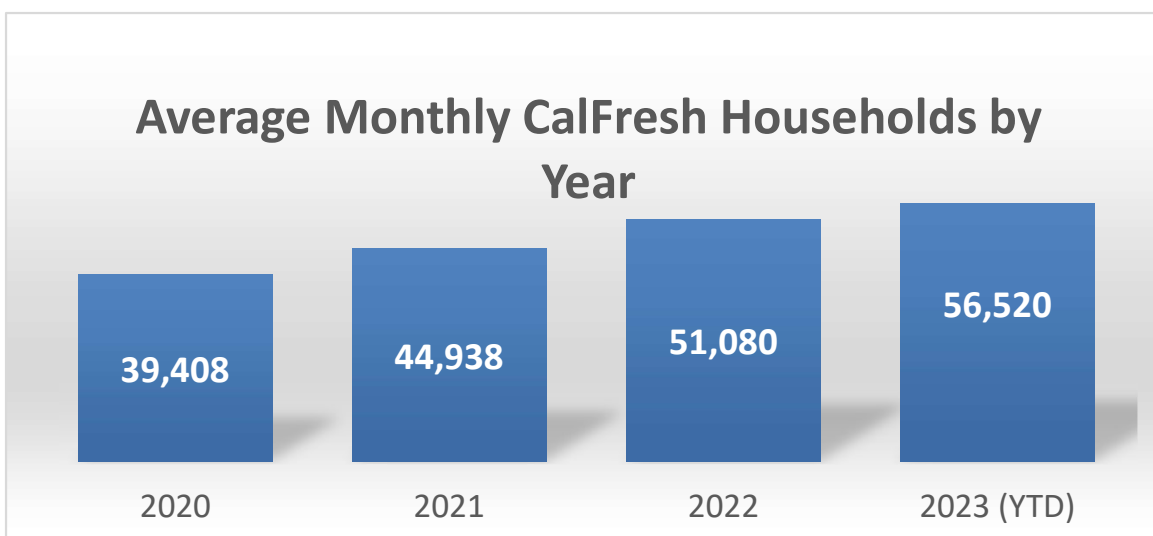
	2020	2021	2022	2023
Jan	33,903	41,584	49,552	54,249
Feb	34,109	42,258	49,657	54,538
Mar	34,134	43,063	50,236	54,132
Apr	37,184	42,780	50,484	54,487
May	40,197	42,652	49,324	55,387
June	42,729	41,983	50,142	56,062
July	42,386	45,241	50,606	56,568
Aug	42,921	46,049	51,418	57,434
Sep	43,069	46,865	51,909	58,144
Oct	41,279	48,310	52,692	58,738
Nov	40,417	48,971	53,160	59,145
Dec	40,570	49,500	53,784	59,352
Avg	39,408	44,938	51,080	56,520
% Change	-	+14%	+14%	+11%

Households receiving CalFresh can include a single individual or several family members living together.

Average monthly households declined for several years prior to May 2019, largely due to an improving economy. On June 1, 2019, certain aged and disabled individuals who receive Supplemental Security Income (SSI) gained eligibility to receive CalFresh. Enrollment increased accordingly.

On March 16, 2020, the Contra Costa County Health Officer issued a Shelter-in-Place Order in response to the Coronavirus pandemic. There was an immediate surge in demand for food assistance, which is reflected in the data. Enrollment has remained elevated since April 2020, with even further increases due to advertisement of CalFresh benefits by state and federal agencies.

Note: *Prior monthly data and year-to-date percent changes for 2023 may be amended due to state system transition-in-progress.*



Data Source: CF296 cell 76
Data current as of 01/24/2024

CalWORKs Individuals



	2020	2021	2022	2023
Jan	13,668	13,244	13,315	14,822
Feb	13,598	13,229	13,479	14,784
Mar	13,503	13,193	13,660	15,128
Apr	13,766	13,017	13,710	15,009
May	14,235	12,918	13,861	14,817
June	14,412	12,901	14,219	14,296
July	14,199	12,745	14,297	15,285
Aug	13,980	12,653	14,591	15,469
Sep	13,656	12,608	14,676	15,454
Oct	13,251	12,846	14,764	15,611
Nov	12,869	12,884	14,725	15,637
Dec	12,559	13,182	14,813	15,786
Avg	13,641	12,952	14,176	15,175
% Change	-	-5%	+10%	+7%

CalWORKs provides financial aid, employment services and other supportive services to families with children under 19, to help them succeed in the workforce and become self-sufficient. Recipients are required to work or participate in educational activities for at least 20 hours per week, unless granted a medical exemption. The majority of participants in Contra Costa County are single mothers, and the average grant amount is approximately \$780 a month.

On March 16, 2020, the Contra Costa County Health Officer issued a Shelter-in-Place Order in response to the Coronavirus pandemic. Enrollment in CalWORKs declined between 2020-2021, likely as a result of the increase in Unemployment Benefits and other COVID assistance programs beginning April 2020. However, there has been an increase in enrollment since late 2021, which may be attributed to the federal enhanced unemployment benefits expiring in September 2021.

Previously, there was a steady decline in CalWORKs enrollment for several years through 2019, as the economy improved and the minimum wage increased.

*Note: Beginning 2021, additional case categories have been added to the number of CalWORKs Individuals included in the dashboard.

Note: *Prior monthly data and year-to-date percent changes for 2023 may be amended due to state system transition-in-progress.*



CalWORKs Households



	2020	2021	2022	2023
Jan	6,379	5,852	5,750	6,057
Feb	6,367	5,815	5,806	6,028
Mar	6,306	5,800	5,875	6,049
Apr	6,397	5,705	5,898	6,109
May	6,534	5,664	5,931	6,092
June	6,559	5,644	5,975	6,281
July	6,432	5,585	5,944	6,266
Aug	6,347	5,526	6,031	6,342
Sep	6,263	5,520	6,022	6,365
Oct	6,121	5,616	6,045	6,403
Nov	5,988	5,599	6,035	6,421
Dec	5,904	5,697	6,053	6,472
Avg	6,300	5,669	5,947	6,240
% Change	-	-10%	+5%	+5%

CalWORKs households can include a single parent and their child/children or several family members living together. Because the number of individuals in any given household may vary, the number of households does not equal the number of individuals enrolled.

On March 16, 2020, the Contra Costa County Health Officer issued a Shelter-in-Place Order in response to the Coronavirus pandemic. Enrollment in CalWORKs declined between 2020-2021, likely as a result of the increase in Unemployment Benefits and other COVID assistance programs beginning April 2020. However, there has been an increase in enrollment since late 2021, which may be attributed to the federal enhanced unemployment benefits expiring in September 2021.

Previously, as the economy improved and the minimum wage increased, there was a steady decline in CalWORKs for several years through 2019.

Note: Prior monthly data and year-to-date percent changes for 2023 may be amended due to state system transition-in-progress.



Data Source: CW 237, cells 59-63

Data current as of 01/24/2024

Welfare-to-Work (WTW) Parents



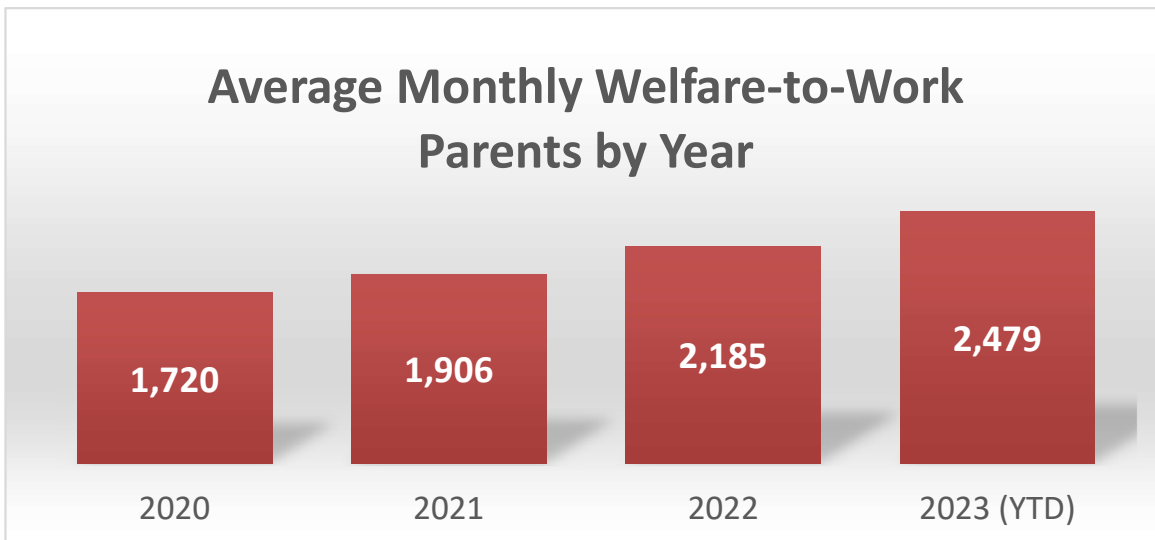
	2020	2021	2022	2023
Jan	1,355	1,934	1,939	2,506
Feb	1,342	1,963	2,001	2,580
Mar	1,333	1,979	2,018	2,333
Apr	1,508	1,937	1,983	2,369
May	1,732	1,956	2,006	2,376
June	1,852	1,938	2,113	2,514
July	1,901	1,906	2,255	2,461
Aug	1,920	1,863	2,403	2,501
Sep	1,958	1,809	2,432	2,485
Oct	1,923	1,828	2,451	2,552
Nov	1,906	1,847	2,471	2,538
Dec	1,913	1,912	2,146	2,538
Avg	1,720	1,906	2,185	2,479
% Change	-	+11%	+15%	+13%

The Welfare-to-Work (WTW) Program is a comprehensive Employment & Training program for CalWORKs recipients designed to promote self-sufficiency. All WTW participants receive an orientation and appraisal of their education and employment background, followed by the development of a WTW plan designed to assist individuals with obtaining employment. WTW participants may be eligible to receive supportive services such as child care and transportation services.

On March 16, 2020, the Contra Costa County Health Officer issued a Shelter-in-Place Order in response to the Coronavirus pandemic. Enrollment in Welfare-to-Work has increased significantly since that time.

Previously, the improving economy and employment rate led to a steady reduction in the number of WTW parents for several years prior to 2020.

Note: *Prior monthly data and year-to-date percent changes for 2023 may be amended due to state system transition-in-progress.*



Data Source: WTW25 and WTW 25-A Cell 1 for both combined
Data current as of 01/24/2024

General Assistance Individuals

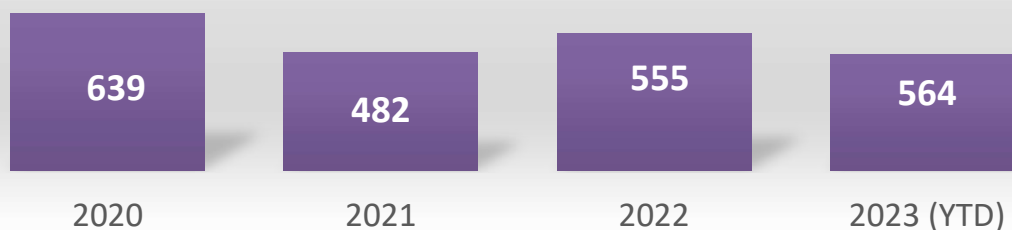


	2020	2021	2022	2023
Jan	825	476	520	474
Feb	832	479	520	465
Mar	828	485	554	471
Apr	760	481	543	496
May	725	458	554	535
June	625	432	575	534
July	579	457	560	562
Aug	533	492	585	590
Sep	508	469	585	623
Oct	489	508	590	676
Nov	478	518	548	694
Dec	480	532	531	644
Avg	639	482	555	564
% Change	-	-25%	+15%	+2%

The General Assistance program is designed to provide temporary relief and support to indigent adults who are not supported by their own means, other public funds or assistance programs. The maximum monthly stipend for General Assistance is \$375.

On March 16, 2020, the Contra Costa County Health Officer issued a Shelter-in-Place Order in response to the Coronavirus pandemic. Enrollment in GA remained below pre-pandemic levels during 2021, which may be partly due to applicants receiving other benefits through COVID-related programs. There was an increase in the number of GA individuals receiving aid through Contra Costa County after the federal enhanced unemployment benefits expired in September 2021.

Average Monthly General Assistance Individuals by Year



Medi-Cal Individuals



	2020	2021	2022	2023
Jan	232,358	271,363	301,359	328,948
Feb	233,463	274,483	303,795	330,989
Mar	234,852	277,931	307,049	n/a*
Apr	238,769	280,458	309,377	n/a*
May	243,215	282,940	311,771	n/a*
June	247,555	285,042	314,305	n/a*
July	252,222	287,541	316,492	n/a*
Aug	257,369	290,012	318,876	n/a*
Sep	261,003	291,982	320,793	n/a*
Oct	263,646	294,476	322,617	n/a*
Nov	266,004	296,516	324,545	n/a*
Dec	268,140	298,902	326,805	310,122
Avg	249,883	285,971	314,815	310,122 Dec 2023
% Change	-	+14.4%	+10.1%	-

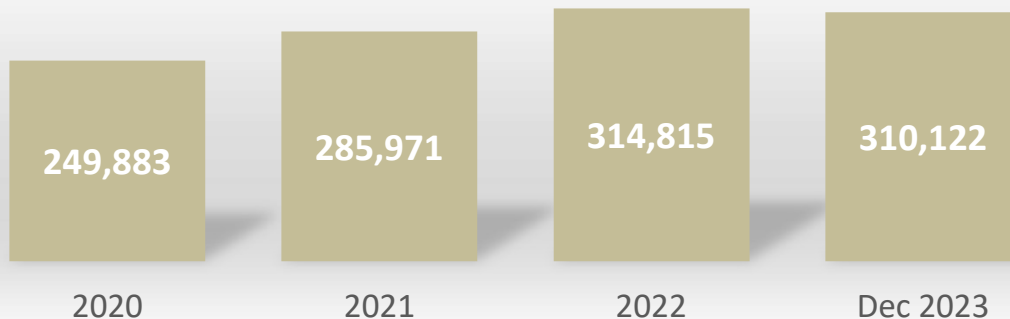
In Contra Costa County, more than a quarter of a million low-income adults, children, pregnant women, seniors and people with disabilities receive health insurance coverage through Medi-Cal. This is more than 25% of the county's total population.

On March 16, 2020, the Contra Costa County Health Officer issued a Shelter-in-Place Order in response to the Coronavirus pandemic. The number of individuals enrolled in Medi-Cal increased approximately 41% between March 2020 and February 2023.

The increase was due to a combination of new enrollees and the continuous coverage requirement related to the COVID-19 Public Health Emergency (PHE). Under continuous coverage, individuals remained enrolled, except in the case of death, loss of California residency or client request. Since Continuous Coverage ended on March 31, 2023, some previously enrolled individuals have not renewed coverage – leading to a decline between the February and December 2023 counts. Prior to March 2020, the number of individuals enrolled in Medi-Cal remained fairly stable year-to-year.

*Data transition to new system was in process during this period.

Average Monthly Medi-Cal Individuals by Year



Medi-Cal Households



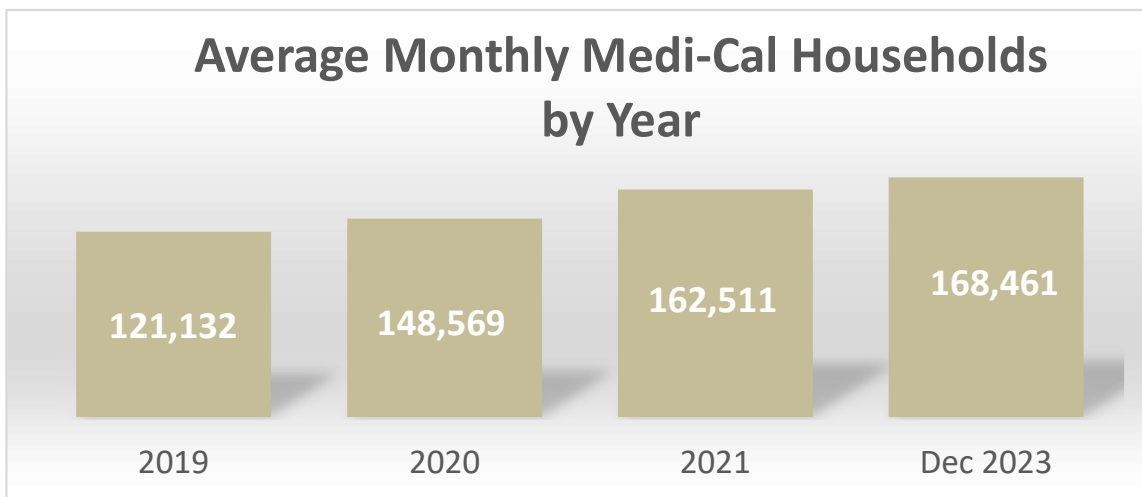
	2020	2021	2022	2023
Jan	118,644	141,450	155,247	170,367
Feb	119,349	143,076	156,273	171,313
Mar	121,771	145,219	157,971	n/a*
Apr	124,520	146,578	159,290	n/a*
May	126,607	147,524	160,826	n/a*
June	128,908	148,584	162,153	n/a*
July	131,338	149,561	163,349	n/a*
Aug	133,725	150,052	164,547	n/a*
Sep	135,787	151,182	165,923	n/a*
Oct	137,448	152,157	167,003	n/a*
Nov	138,606	153,090	168,246	n/a*
Dec	139,907	154,356	169,303	168,461
Avg	129,718	148,569	162,511	168,461 Dec 2023
% Change	-	+14.5%	+9.4%	-

Medi-Cal provides a core set of health benefits, including doctor visits and hospital care. It is a key support to those who do not receive health coverage through an employer, cannot afford health care, and families who rely on Long Term Care services, such as nursing homes, to help care for loved ones.

On March 16, 2020, the Contra Costa County Health Officer issued a Shelter-in-Place Order in response to the Coronavirus pandemic. Since that time, the number of Medi-Cal households increased approximately 41% between March 2020 and February 2023. The increase was due to a combination of new enrollees and the continuous coverage requirement related to the COVID-19 Public Health Emergency. Under continuous coverage, individuals remained enrolled, except in the case of death, loss of California residency or client request. Since Continuous Coverage ended on March 31, 2023, some previously enrolled households have not renewed coverage – leading to a decline between the February and December 2023 counts.

Prior to March 2020, the number of Medi-Cal households remained fairly stable year-to-year.

*Data transition to new system was in process during this period.



Data Source: CalWIN BI Dashboard Report – Program Counts and Status -> Point in Time up to Feb 2023, CalSAWS Dec 2023 onwards
Data current as of 01/17/2024

Individuals Served by Adult Protective Services



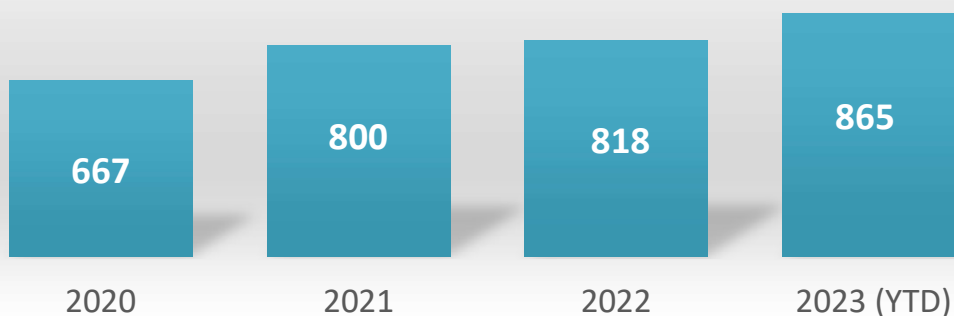
	2020	2021	2022	2023
Jan	855	650	752	938
Feb	770	699	796	905
Mar	712	808	826	882
Apr	675	795	735	873
May	602	769	788	853
June	579	864	876	796
July	631	898	866	776
Aug	579	879	888	923
Sep	672	914	895	897
Oct	700	838	753	804
Nov	607	736	772	828
Dec	627	752	864	904
Avg	667	800	818	865
% Change	-	+20%	+2%	+6%

Adult Protective Services (APS) receives, screens and investigates confidential reports of concern from anyone who suspects that an elderly person or a dependent adult is being abused, neglected, or is self-neglecting. This includes reports of physical, emotional or sexual abuse, financial or material exploitation, neglect, isolation and abandonment of individuals age 60+ and dependent adults age 18 or over, who are unable to protect their own interests and have been harmed or are threatened with harm.

On March 16, 2020, the Contra Costa County Health Officer issued a Shelter-in-Place Order in response to the Coronavirus pandemic. During the early months of the pandemic, APS saw a decline in referrals. However, since the County began to reopen, we have seen an increase in reports. This is a trend that continues.

APS reports are received from mandated reporters, community members, community organizations, the medical community and financial institutions. Each case requires an investigation by an APS Social Worker.

Average Monthly Individuals Served by Adult Protective Services by Year



Data Source: SOC 242, cell 15
Data current as of 01/24/2024

In-Home Supportive Services Individuals



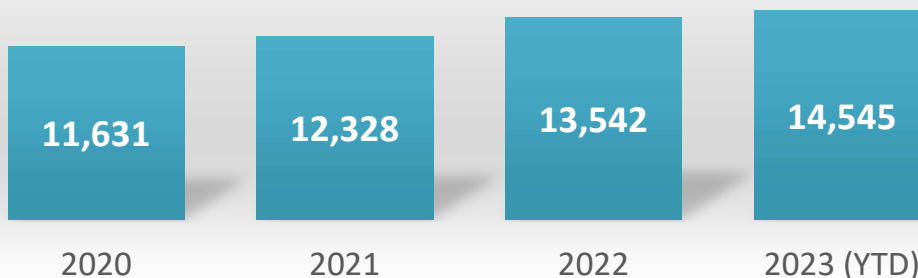
	2020	2021	2022	2023
Jan	11,267	11,748	13,049	14,021
Feb	11,286	11,906	13,138	14,078
Mar	11,312	12,095	13,242	14,157
Apr	11,446	12,118	13,327	14,211
May	11,528	12,149	13,380	14,347
June	11,606	12,143	13,474	14,417
July	11,617	12,154	13,569	14,537
Aug	11,854	12,282	13,698	14,653
Sep	11,930	12,576	13,767	14,825
Oct	11,931	12,805	13,878	15,019
Nov	11,918	12,935	13,968	15,105
Dec	11,880	13,026	14,019	15,170
Avg	11,631	12,328	13,542	14,545
% Change	-	+6%	+10%	+7%

In-Home Supportive Services (IHSS) is the largest publicly funded home care program in the United States. California is one of a number of states that participate in the program. IHSS helps to pay for services to eligible aged, blind and disabled individuals who are unable to remain safely in their own homes without assistance. Disabled children are also potentially eligible for IHSS. IHSS covers common activities of daily living needed by those with disabilities and serves as an alternative to out-of-home care such as skilled nursing facilities.

Due to increases in the aged and disabled populations, IHSS has been among the fastest-growing programs within the Employment & Human Services Department for the past several years.

On March 16, 2020, the Contra Costa County Health Officer issued a Shelter-in-Place Order in response to the Coronavirus pandemic. IHSS enrollment continued to grow at a steady pace during the COVID-19 pandemic and since then.

Average Monthly Eligible IHSS Individuals by Year



Child Protective Services: Referrals



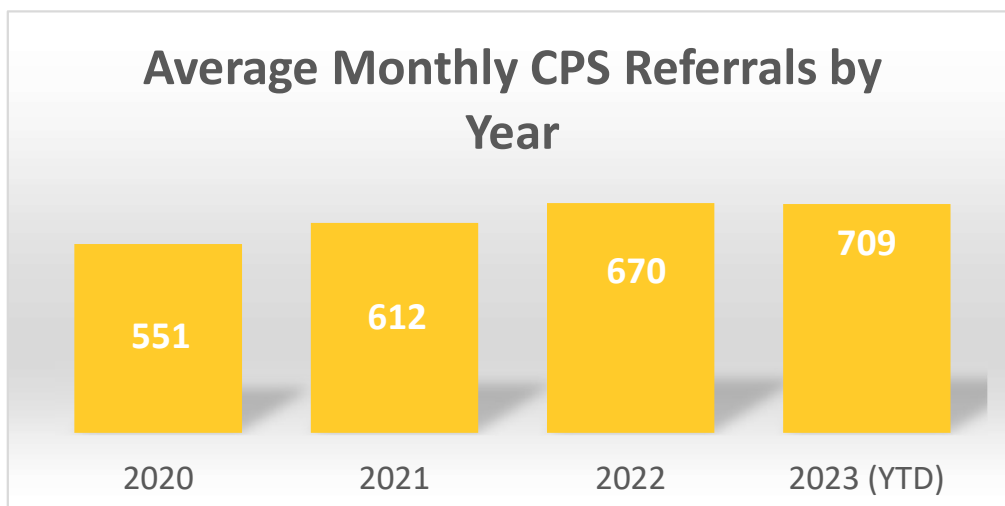
	2020	2021	2022	2023
Jan	713	517	578	748
Feb	747	549	701	756
Mar	652	648	846	881
Apr	378	614	720	733
May	475	608	699	851
June	413	549	501	548
July	468	456	432	461
Aug	516	593	681	708
Sep	630	776	805	825
Oct	611	779	810	748
Nov	501	642	662	651
Dec	507	615	682	596
Avg	551	612	676	709
% Change	-	+11%	+10%	+5%

Child Protective Services (CPS) operates a 24-hour hotline for mandated reporters and community members to report suspected child abuse or neglect. Federal and State Regulations guide which calls result in Referrals that allege a child is endangered by abuse, neglect or exploitation – and how the calls are handled. Children and Family Services Bureau has the responsibility to investigate reports of children at risk or in danger per criteria outlined in Welfare and Institutions Code 300.

The number of Referrals in this dashboard may include multiple calls on the same child, as well as cases that were assessed and/or investigated but were not found to be instances of child maltreatment. The average monthly number of CPS Referrals can vary based on such things as when school is in session or children are interacting with mandated reporters. Reporters are comprised of mandated, non-mandated or anonymous reporters.

On March 16, 2020, the Contra Costa County Health Officer issued a Shelter-in-Place Order in response to the Coronavirus pandemic. Counts of Referrals in April, May and June of 2020 declined as children had less interaction with mandated reporters. As children’s activities were restored via in-person or virtual contacts, referral counts increased.

NOTE: Prior monthly referrals and year-to-year percent change may be amended due to data entry updates.



Child Protective Services: Placements

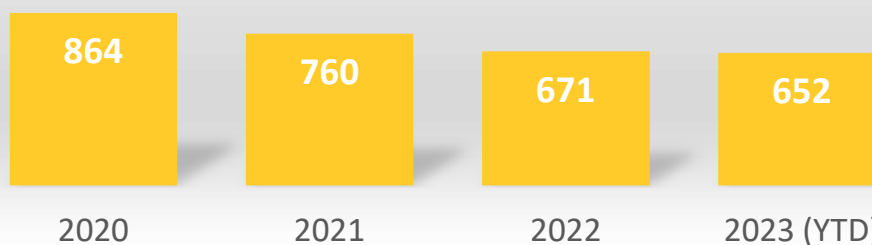


	2020	2021	2022	2023
Jan	942	796	628	666
Feb	905	779	622	661
Mar	895	777	691	666
Apr	867	773	698	671
May	878	777	701	663
June	877	789	688	654
July	869	789	684	633
Aug	841	764	679	633
Sep	834	734	668	650
Oct	829	716	661	643
Nov	825	708	668	642
Dec	806	720	668	638
Avg	864	760	671	652
% Change	-	-12%	-12%	-3%

Placements refer to instances when a child abuse referral was investigated and substantiated, and it was determined that the child could not remain safely in the home. Placements include dependent children placed in relative or non-relative foster care or in residential placements, and non-dependent children in guardianship. All dependency placement homes and facilities must meet State identified standards and approval.

The average monthly number of children in Placement has been declining in recent years, which mirrors the multi-year State trend. This is due to evolving Child Welfare practices that approach Referrals and Removals with a sharper focus on Prevention and Safety/Risk Assessments. In addition, increased services support families to resolve safety concerns and sustain permanency while children remain in family homes.

Average Monthly CPS Placements by Year



Data Source: Safe Measures Time in Placement Setting
Data current as of 01/18/2024

Unemployment Rate



Contra Costa County 2020-2023 Unemployment Rate

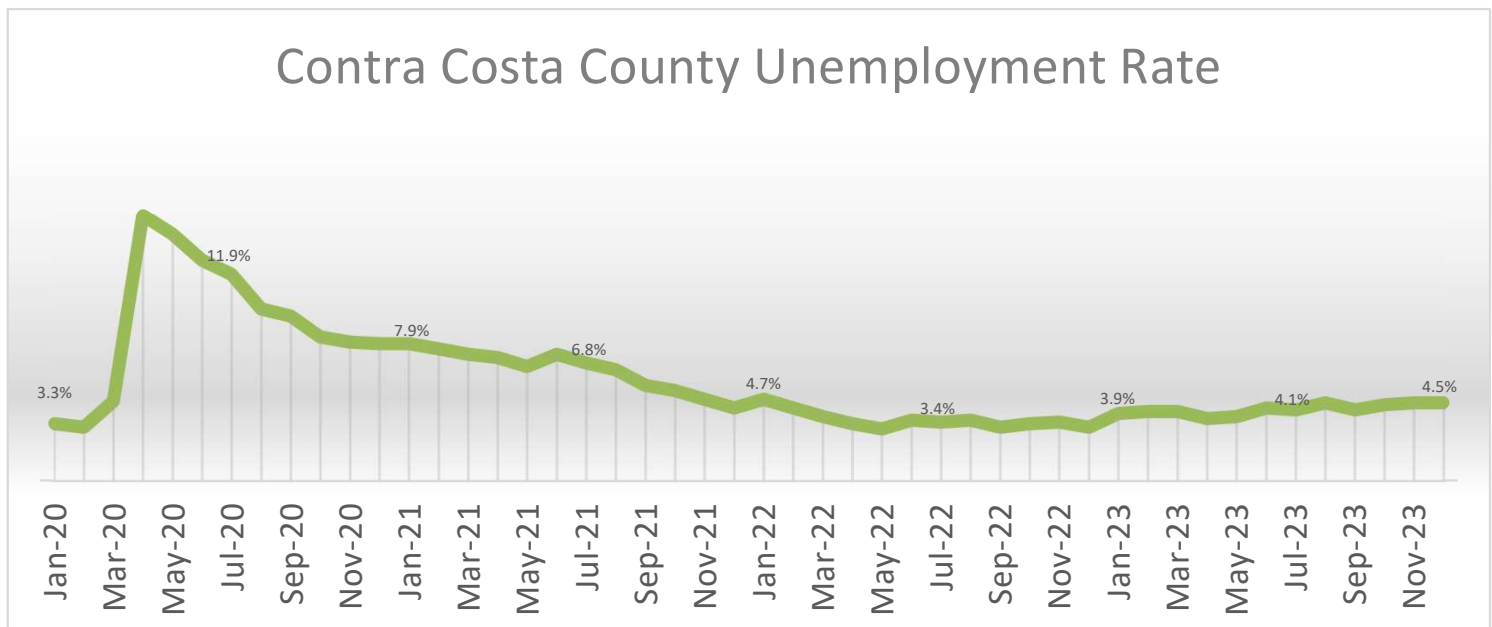
	2020	2021	2022	2023
Jan	3.3%	7.9%	4.7%	3.9%
Feb	3.1%	7.6%	4.2%	4.0%
Mar	4.6%	7.3%	3.7%	4.0%
Apr	15.3%	7.1%	3.3%	3.6%
May	14.2%	6.6%	3.0%	3.7%
June	12.7%	7.3%	3.5%	4.2%
July	11.9%	6.8%	3.4%	4.1%
Aug	9.9%	6.4%	3.5%	4.5%
Sep	9.5%	5.5%	3.1%	4.1%
Oct	8.3%	5.2%	3.3%	4.4%
Nov	8.0%	4.7%	3.4%	4.5%
Dec	7.9%	4.2%	3.1%	4.5%

As indicated in the preceding dashboards, EHSD program enrollment has been significantly impacted by the effects of COVID-19. Severe job losses early in the pandemic quickly led to increased demand for food assistance, medical insurance and other social services.

The most vulnerable members of our community were disproportionately affected by the virus's adverse health, economic, and social impacts. We were also able to help people who had never before experienced the need for such support. Our long-established benefit and service programs, such as CalFresh and Medi-Cal, were readily available to fill many of the critical needs that emerged. Enrollment in Medi-Cal and CalFresh remains high.

After hitting a peak of 15.3% in April 2020, the Unemployment Rate in Contra Costa County consistently fell month-over-month through May 2021 and generally trended downward through 2022. There have been slight upticks to the monthly rate in 2023. The December Unemployment Rate was 4.5%.

Contra Costa County Unemployment Rate



Data Source: EDD Contra Costa Unemployment Rate Data
Data current as of 01/19/2024; EDD Data is refreshed annually.

Inflation – Consumer Price Index



National Consumer Price Index 12-month Percentage Change 2020 to 2023

	2020	2021	2022	2023
Jan	2.5%	1.4%	7.5%	6.4%
Feb	2.3%	1.7%	7.9%	6.0%
Mar	1.5%	2.6%	8.5%	5.0%
Apr	0.3%	4.2%	8.3%	4.9%
May	0.1%	5.0%	8.6%	4.0%
June	0.6%	5.4%	9.1%	3.0%
July	1.0%	5.4%	8.5%	3.2%
Aug	1.3%	5.3%	8.3%	3.7%
Sep	1.4%	5.4%	8.2%	3.7%
Oct	1.2%	6.2%	7.7%	3.2%
Nov	1.2%	6.8%	7.1%	3.1%
Dec	1.4%	7.0%	6.5%	3.4%

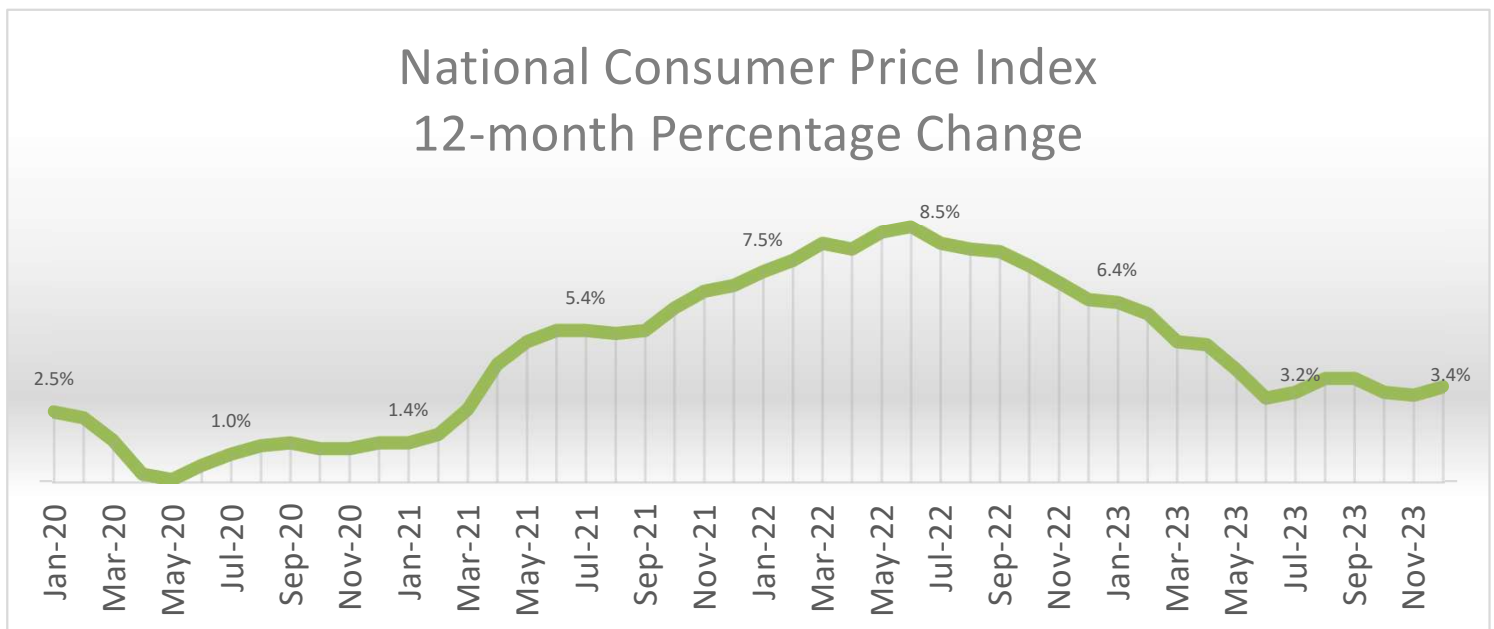
Inflation has been rising significantly since March 2021. The increase in everyday costs has an impact on individuals and families in Contra Costa County – especially on those with lower incomes.

The Consumer Price Index (CPI) is a measure of the average change over time in the prices paid by urban consumers for a market basket of consumer goods and services. (U.S. Bureau of Labor Statistics)

The monthly figures represent the percentage change over the same month of the prior year. For example, prices for the items measured in the “market basket” increased 3.4% from December 2022 to December 2023.

As the chart indicates, inflation ran above 8% between March and September 2022, with a spike to 9.1% in June. The CPI slipped below 8% in October 2022; as of December 2023, it was 3.4%.

National Consumer Price Index 12-month Percentage Change



Program Glossary



Adult Protective Services (APS) investigates reports of suspected abuse or neglect of residents aged 60 and up and dependent adults (people aged 18-59 with physical disabilities which prevent them from caring for themselves or safeguarding their rights.) APS has a 24-hour hotline staffed by social workers who take reports from mandated reporters and community members. Mandated reporters are those who work with or provide care or oversight for elders and dependent adults. Mandated reporters have a legal responsibility to report if they suspect a person is being abused. They include law enforcement, social workers, doctors, nurses, clergy, financial institution personnel and care providers. Community members include family, friends and neighbors who call the hotline with concerns about someone they know.

Hotline social workers gather as much information as possible and submit a report that is reviewed by an APS supervisor who will determine if a situation requires APS intervention. When a case is opened in APS, an APS social worker will contact the alleged victim, either by phone if the concern is low risk, or in person. APS services are voluntary. The APS social worker will work with the alleged victim to ensure their safety and to access services they may need to enhance their well-being. The number of Individuals Served by Adult Protective Services displayed in this dashboard refers to adults receiving intervention through Contra Costa County.

CalFresh, federally known as the Supplemental Nutrition Assistance Program (SNAP), can add to your food budget to put healthy and nutritious food on the table. The program issues monthly electronic benefits (similar to a bank debit card) that can be used to buy most foods such as bread, cereal, fruits, vegetables, meat and fish at many markets, grocery stores and farmers' markets. The CalFresh program helps to improve the health and well-being of qualified households and individuals by providing them a means to meet their nutritional needs. Households refer to the number of households receiving CalFresh, which can include a single individual or several family members living together. Individuals refers to an unduplicated count of all people receiving CalFresh in Contra Costa County.

Program Glossary



California Work Opportunity and Responsibility for Kids (**CalWORKs**), federally known as Temporary Assistance for Needy Families (TANF), provides financial aid, employment services and other supportive services to families with children under 19, to help them succeed in the workplace and become self-sufficient. Households refer to the number of families participating in CalWORKs, which can include a single parent and their child or several family members living together. Individuals refers to an unduplicated count of all people receiving CalWORKs in Contra Costa County.

Child Protective Services (CPS) The Children & Family Services Bureau has the responsibility to investigate reports of children at risk or in danger per criteria outlined in Welfare and Institutions Code 300. Child Protective Services (CPS) operates a 24-hour hotline for mandated reporters and community members to report suspected child abuse or neglect. Federal and State Regulations guide which calls result in referrals that allege a child is endangered by abuse, neglect or exploitation – and how the calls are handled. The number of referrals in the dashboard may include multiple calls on the same child, as well as cases that were investigated but were not found to be instances of child abuse. Reporters are comprised of mandated, non-mandated or anonymous reporters.

Placements refer to instances when a child abuse referral was investigated and substantiated, and it was determined that the child could not remain safely in the home. The child is then removed to a Foster Care Placement. Placements for dependent children can be with relatives or non-related Foster Care substitute care providers or in residential facilities; non-dependent children placements are in guardianship homes. Dependent placement homes and facilities must meet State identified standards of approval.

Program Glossary



The **General Assistance** Program is designed to provide temporary relief and support to indigent adults who are not supported by their own means, other public funds, or assistance programs. Individuals refer to the total number of people receiving aid through Contra Costa County.

In-Home Supportive Services (IHSS) is the largest publicly funded home care program in the United States. California is one of a number of states that participate in the program. IHSS helps to pay for services to eligible aged, blind and disabled individuals who are unable to remain safely in their own homes without assistance. Disabled children are also potentially eligible for IHSS. IHSS is an alternative to out-of-home care such as skilled nursing facilities, assisted living or board and care facilities. This dashboard provides the total number of people receiving IHSS home care in Contra Costa County.

Medi-Cal, federally known as Medicaid, is a federal and state insurance program that helps with medical costs for some people with limited income and resources. For those who are eligible, it also offers benefits not normally offered by Medicare, including nursing home care and personal care services.

The **Welfare-to-Work (WTW)** Program is a comprehensive Employment and Training Program designed to promote self-sufficiency. CalWORKs recipients are assessed to determine the best course of action, whether it is immediate placement into a job, placement into an education or training program, or both. All Welfare-to-Work participants receive an orientation to the program and appraisal of their education and employment background, followed by the development of a WTW plan designed to assist individuals with obtaining employment. WTW participants may be eligible to supportive services such as child care and transportation services. Barrier removal services are also available when identified.