

5.4.3.2 Agency Qualifications and Experience

Describe briefly:

- 1. Qualifications and experience in providing strengths-based, in-home and in-person case management services to help families at risk of involvement with the child welfare system.
- 2. Qualifications and experience in providing services to children and families, particularly programs and activities that enhance child development and foster positive communication and parenting techniques.
- 3. Qualifications, experience and approach to working with families with multiple stressors, including high risk factors such as domestic violence, substance abuse and mental health issues.

Describe the Bidder's current or past experience in providing the proposed services identified within this RFP, including length of time the agency has been providing these services. Indicate staff experience with methodologies to be used. Note any other relevant aspects of the Bidder's service history that demonstrates capacity to provide the proposed services.

Attach a monitoring/performance report, or letter/statement of recommendation from a current funder/client regarding the Bidder's performance providing the services outlined under this RFP to validate Bidder's track record.