



EMPLOYMENT &
HUMAN SERVICES

M E M O R A N D U M

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To: All EHSD Staff

Date: January 28, 2022

CC:

From: EHSD IT

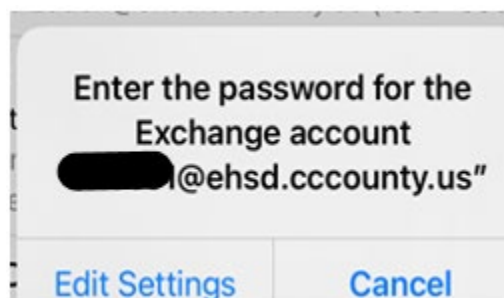
Subject: MFA (Multi Factor Authentication)

MFA (Multi Factor Authentication) is a key part of EHSD IT's effort to help ensure the security of County information systems by requiring MFA for access to EHSD's network from outside devices.

The County email system is being subjected to an increasing number of phishing attacks in order to gain knowledge and access. MFA is helping to answer this threat. This effort started several months ago with County-issued iPhones having Microsoft Authenticator installed on them for use with Citrix and accessing email outside of EHSD buildings.

We are pleased to announce that the effort to enable MFA will be concluding on February 7, 2022 at 9 AM. We will turn the requirement for MFA to access County email on an iPhone or iPad on that date. This change will result in your EHSD email account requiring all users to re-input their password and then authenticate using MFA on your devices.

The change will be marked by a prompt to put in your password, then you will use Microsoft Authenticator to authenticate your identity.



Going forward, there are steps staff need to take in order to authenticate their identity every 30 days.

[Instruction Link](#)