**NATIONAL PERFORMANCE INDICATORS**

**Use one or more of the below questions to develop each goal and objective in your RFI response.**

**Housing - Shelter**

1. How many clients obtained and/or maintained safe and affordable housing?
2. How many clients have you assisted with Emergency Temporary Shelter?
3. How many clients have you assisted with Emergency Home Repairs (i.e., structural appliances, heating systems, etc.)?
4. How many clients have you assisted with Emergency Rent or Mortgage Assistance?
5. How many clients purchased their own home in their community?
6. What is the number of Housing Consortiums/Collaboration, both public and private your agency actively works with?
7. How many safe and affordable housing units in the community will be preserved or improved through the partnership with Contra Costa County Employment and Human Service Department Community Services Bureau?

**Food - Nutrition**

1. How many clients has your agency assisted in obtaining food assistance?
2. How many clients have you assisted with emergency food?
3. How many clients in your agency with infants and children have had an improvement on their health and development because of adequate nutrition?

**Mental Health Access/Health Services**

1. How many clients demonstrated improved mental and behavioral health and well-being?
2. How many clients obtained health care services for themselves and/or family member?
3. How many clients had access to safe and adorable health care services/facilities?
4. How many clients received Emergency Medical Care?
5. How many clients had access to reliable transportation and/or driver’s license?
6. How many clients received Emergency Protection from Violence?
7. How many youths improved their health and physical development?
8. How many youths improved their social/emotional development?

**Employment - Training**

1. How many clients who are unemployed have obtained a job after visiting your agency?
2. Out of those clients, how many have maintained a job for at least ninety (90) days?
3. Out of those clients employed, how many have obtained an increase in employment income and/or benefits?
4. How many clients have achieved “living wage” employment and/or benefits?
5. How many clients have obtained skills/competencies required for employment?
6. How many clients have completed ABE/GED and received certificate or diploma?
7. How many clients have completed post-secondary education program and obtained certificate or diploma?
8. How many accessible or increased educational and training placement opportunities, or those that are saved from reduction or elimination that are available for low-income people in the community, including vocational, literacy, and life skill training, ABE/GED, and post-secondary education will be preserved or improved through the partnership with Contra Costa County Employment and Human Service Department Community Services Bureau?
9. What is the number of Institutions of post-secondary education/training both public and private your agency actively works with?