

Headlines

Issue 50 • April 2021
ehsd.org

The **SHOCKING TRUTH**

**Behind Mike Roetzer's
Sudden Departure**

**Your
Feedback
Making
CalSAWS
Better**

**New
Voice-Activated
Printers!**

CONTRACOSTA
COUNTY

EMPLOYMENT &
HUMAN SERVICES

Sudden Departure! Mike Roetzer Leaves EHSD

By Alan Wang, Community Relations Media Specialist

“A complete lack of access!” That was the reason given by outgoing Administrative Director, **Mike Roetzer**, who hastened his retirement after 15 years of service.

“After all of the loyal years I gave to this agency, I found myself feeling marginalized by my peers when it came to certain office gatherings,” said Roetzer, who at almost 76 years of age decided to retire from EHSD at the end of March. Roetzer says he began to suspect some staff members were scheming behind his back.

“I started noticing it during birthday celebrations at 40 Douglas,” says Roetzer. “I have always been

first in line for cake and ice cream. But, over the past year, other employees have been edging in front of me and taking the best pieces of cake. Interestingly, when I finally made it to the front of the line, it seemed whoever sliced it was giving me a smaller piece than I was used to getting. My scoops of ice cream also seemed to be half the size.”

Roetzer claims this “lack of access” to a good cake slice hindered his ability to do his job properly, and he figured he could have all the cake he wanted during his retirement years.

His coworkers deny any unfair cake serving, and point out that Mike did have a going-away party

this week. Roetzer initially noted “It’s a Zoom party with a virtual piece of cake!” However, staff members made sure Mike enjoyed several slices from two retirement cakes – chocolate and carrot.

He happily entered his retirement from EHSD with a satisfied sweet tooth, and the understanding that his coworkers were just making sure there would be enough cake for everyone.

Mike Roetzer eyes a piece of chocolate cake while positioning himself at the front of the line.



Employee Feedback Develops Innovative CalSAWS Functions

By Alan Wang, Community Relations Media Specialist



Your direct feedback to CalSAWS workgroups is helping develop some of the latest and most popular functionalities that will be available through the new CalSAWS portal scheduled to

go live in October 2022.

As Contra Costa and the other 57 counties in the state make the challenging transition to a single, cloud-based California Statewide Automated Welfare System (CalSAWS), the CalSAWS team has been asking employees how they conduct their business and what functions would give them the most streamlined business processes.

“We are happy to announce new functions that staff will be able to access from a dropdown menu on the CalSAWS portal,” says EHSD CalSAWS Lead Manager, **Eileen Olson**. “One of the most popular functions enables you to turn your office chair into a vibrating

back massager while you work. Another function alerts you to the best times when you can run to the restroom during a Zoom or Teams meeting without missing crucial talking points.”



Given that Contra Costa is quickly moving closer to its CalSAWS go-live date, EHSD staff members are encouraged to give their CalSAWS workgroups as much feedback as possible.



COVID-19 Restrictions Bring Voice-Activated Printers

You may notice that EHSD's older printers/copiers are being phased out, and replaced with new, state-of-the-art Canon printer/copiers with the very latest functions.

Due to COVID-19 restrictions, all of the new printer/copiers will be touchless, voice-activated models. Click on the link below, print out and post the instructions by your new Canon printers.

[CanonVoiceOverPDF](#)



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*Building Brighter
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A red-bordered instruction card for Canon VoiceOver technology. It features the Canon logo at the top, followed by "VoiceOver™" in a red bar. The main text reads: "This printer is now equipped with Canon's VoiceOver™ technology." Below this is a grey box titled "USING VOICEOVER IS EASY." containing three numbered steps: 1. Stand close to the printer. 2. Simply speak one of the following commands: "PRINT", "COPY", "SCAN". 3. You may also speak additional information: "PRINT FIVE COPIES", "COPY THIS TWO TIMES ON A4 PAPER". At the bottom, a note states: "The LEARNING MODULE is currently running, so you may need to repeat your command a few times, until the printer understands. This is only temporary while the printer gathers localised accent and language information." A footer line says: "FOR MORE INFORMATION, VISIT WWW.CANON.COM/VOICEOVER".

Canon
VoiceOver™

This printer is now equipped with Canon's VoiceOver™ technology.

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