

# Headlines

**Home  
Work  
Keith Green  
Part of EHSD's  
Remote Workforce**

**COVID-19**  
*Concerning Decline  
in Abuse Reports*

**Pay it Forward**  
The Catastrophic Leave  
Bank Program

Masked Employees  
**REVEALED**



## Kathy's Corner

By Kathy Gallagher, EHSD Director



# EHSD: Confronting Social Service Needs Driven by COVID-19

[Click Here for Data Dashboard](#)  
[CC County Social Service Impact & Response to the COVID-19 Crisis](#)

As you know, coronavirus caused us to rise up to meet a health challenge we could not have envisioned even a few short months ago. While our county immediately focused on securing the health of our community, the resulting job losses and subsequent need for social services followed quickly.

I have been both saddened and encouraged by the impacts of this pandemic – saddened by the disproportionate burden carried by lower income families and children, and encouraged by the resilience and dedication of EHSD staff and our community to “get through this together.”

We now find ourselves pushing through yet another layer of adversity as we

grapple with the tragic and unjust death of George Floyd. Leading and responding with meaningful change is a heavy burden we all share, yet I believe with our collective resolve, it is possible for us to move toward healing and recovery.

EHSD has engaged in a wide range of initiatives to address the hardships brought about by COVID-19 and its economic and social

repercussions. Those in need include our already-vulnerable populations as well as others who have not previously required our services. We deliver services to support all community members, and recommit to our value of respecting diversity and honoring individual differences as we do so.

### **EHSD staff has been instrumental in keeping us nimble**

- Implementing program flexibilities the county and the state are offering
- Partnering to stand up Emergency Child Care for children of essential workers
- Launching a Small Business Call Center
- Sustaining a Social Services Rapid Response Team to provide immediate access to services
- Developing resources for people experiencing abuse during shelter in place
- Contributing expertise and perspective to community teams to address food distribution and senior nutrition needs

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# Decline in Elder Abuse Reports During COVID-19

By Margueriette Walker, Aging and Adult Senior Staff Assistant, Carolyn Foudy, Interim Aging and Adult Deputy Director, and Michelle Bleke, APS Division Manager

Each year, Contra Costa County Adult Protective Services (APS) receives more than 4,000 elder (65+) and dependent adult (18-64) abuse reports. Since March 2020, during the COVID-19 shelter in place order, APS reports have gone down by 15 percent. **Michelle Bleke**, APS Division Manager, believes APS reports have decreased because shelter-in-place orders have restricted contact between elderly and dependent adults with mandated reporters. The lower number of reports point to increased severity of social isolation. Many of the elderly live alone, and social interaction and communication have proven to be helpful for improving mental health and reducing the risk of abuse or neglect.

To address social isolation, APS is collaborating with the Contra Costa Family Justice Center, Area Agency on Aging and Ombudsman of Solano, Contra Costa and Alameda Counties to host four

zoom workshops/webinars on various topics during **Elder Abuse Awareness Month in June**. Various agencies will be presenting on different topics. If you are a service provider, or if you work with the elderly, you may register for the workshops/webinars on Eventbrite (see page 4 for details and registration links).

Some of the ways we are promoting awareness and reaching out to support the elderly and dependent adults in Contra Costa are:

- Collaborating again with San Francisco, San Mateo and Alameda Counties to advertise APS reporting information with transit ads.
- APS is working with Comcast to air commercials through October.
- Providing elder abuse resources to Meals on Wheels food delivery recipients.

Continued on next page



## Psychological/Mental Abuse Poem

By Margueriette Walker, Aging and Adult Senior Staff Assistant

*Psychological/Mental Abuse is just as bad as Physical and Sexual Abuse  
The reason is that the victim is still being misused and it creates a mental wound  
It leads to crying and sometimes isolation and suicidal thoughts  
Hurtful words and mind control can hurt too  
But loving words can heal  
Belittling and cursing the person out is Psychological/Mental abuse  
Manipulating and controlling someone is also Psychological/Mental abuse  
It is important that we use our words wisely and respectfully  
Watch out for the signs of abuse even for Psychological/Mental abuse  
If you and/or someone is in immediate danger call Law Enforcement  
Safety, respect and love are our goals, healing and helping souls.*

## Decline in Elder Abuse Reports During COVID-19

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To report elder and dependent adult abuse and neglect, **please call APS at (877) 839-4347** or make an online report at <https://reporttoaps.org/> (for mandated reporters). For abuse and neglect occurring in nursing homes and long-term care facilities, call Ombudsman Services of Contra Costa, Solano and Alameda County to report

at **(925) 685-2070**. For emergencies, call law enforcement first.

We encourage you to wear purple during the month of June to support the cause of elder abuse outreach. Let's reach out to our elderly and dependent adult friends, family and neighbors, especially during this challenging time.



### KNOW ABUSE REPORT ABUSE ELDER AND DEPENDENT ADULT ABUSE AWARENESS JUNE 2020

#### JOIN OUR COUNTYWIDE ELDER ABUSE AWARENESS MONTH EVENTS.

For Service Providers and Professionals.

#### Coordinated Community Response

June 4, 2020 1 PM—2:30 PM

Open discussion on how we work together in preventing elder abuse in the time of COVID-19.  
RSVP: <https://eaa-commresp.eventbrite.com>

#### Elder Justice Lunch and Learn: Collaboration and the Future of Elder Justice

June 18, 2020 12 PM—1 PM

Event sponsored by Ombudsman of Contra Costa, Solano, and Alameda.  
RSVP: <https://tinyurl.com/ej-lunch-learn>

#### Social Isolation and Elder Abuse

June 11, 2020 1 PM—2:30 PM

Panel discussion with local experts.  
RSVP: [https://eaa-social\\_iso.eventbrite.com](https://eaa-social_iso.eventbrite.com)

#### Mental Health and Complex Family Dynamics

June 25, 2020 1 PM—2:30 PM

Panel discussion with local experts.  
RSVP: <https://eaa-mentalhealth.eventbrite.com>

For more information, contact Marta Martinez:  
925-521-6366 or [marta@cocofamilyjustice.org](mailto:marta@cocofamilyjustice.org)

#### Ways our seniors can stay connected:

- Institute on Aging Friendship Line, toll free at (800) 971-0016
- Meals on Wheels services, toll free at (925) 937-8311
- Covia Social Call, toll-free at (877) 797-7299
- Contra Costa Information and Assistance for resources, toll free at (800) 510-2020

HOSTED BY



FAMILY JUSTICE CENTER  
SAFETY | HEALING | COMMUNITY



AND MORE!

# Child Abuse Also Underreported

NBC Bay Area's Investigative Unit compiled data from the region's four largest counties showing that calls to child abuse hotlines have dropped dramatically since mid-March at the onset of the shelter-in-place health order.

During April, the first full month of the stay-at-home order, Contra Costa and San Francisco saw a nearly 50 percent drop in their numbers of child abuse calls when compared to the same month last year. Santa Clara County saw a 42 percent decrease and Alameda experienced a 27 percent drop.

That trend is similar across the state, according to data from the California Department of Social Services (CDSS). Collectively, it shows there has been a 45 percent decrease in child abuse hotline calls statewide.

**Kathy Marsh**, the director of Children and Family Services for Contra Costa County, explained the data to NBC Bay Area, noting that the biggest drop in call numbers may be due to children not having the usual interactions with educators and those employed at schools.

"With the shelter in place, and children not being seen at school or not having an in-person visit with their therapist, or even a medical provider, they're not able to report because they're not seeing the same things," she said.

Kathy and Carol Carrillo, of the Child Abuse Prevention Council (CAPC), encourage community members to report suspected child abuse at **(877) 881-1116** in order to help protect and support all children.



## Watch the NBC Bay Area story

CFS Director Kathy Marsh spoke with NBC Bay Area News about the decline in child abuse reports during the COVID-19 shelter-in-place order. To watch the full story [CLICK](#) on the play button.

# Social Workers: Heroic, Dedicated and Courageous

By Carol Carrillo, MSW, Executive Director of Child Abuse Prevention Council of Contra Costa County

As we continue to appreciate our first responders, we will be remiss if we forget to recognize the brave and dedicated Social Workers in our county child welfare offices.

Child welfare workers are first responders, just as police, fire and health care workers. We rely on child welfare workers to be well-trained and highly skilled to walk into unknown situations, evaluate the conditions and make decisions, sometimes under extreme circumstances, for the welfare of children in our community.

Now, with the COVID-19 pandemic, we know that some children are under increased risk resulting from a lack of contact with the

outside world. More pressure and lack of adequate resources in the family can result in an increasing threat of abuse or neglect for children. If neglectful or abusive conditions existed before, children are at higher risk now as parents/caretakers struggle with losing jobs, accessing basic needs, parenting, working from home and educating their children with very little support. It's important that we as

community members be the eyes and ears for children in our community who are isolated or living in stressful environments.

Child Welfare workers are needed more than ever, and they are an important community partner in protecting children from harm. Let's support them, applaud their hard work, and commit to supporting their vital work in any way we can.

**Child Protective Services  
workers are first responders.**

**Courageous and well-trained • Often the  
first to arrive • Responsible for walking  
into an unknown situation • Required to  
assess and evaluate under pressure**



**We  
appreciate  
you!**

*Thank you for your dedication to the children of  
Contra Costa County. You are appreciated!*

# Foster Parents are Vital for Reestablishing Family Connections

By Tish Gallegos, Community/Media Relations Manager

We often think of resource families as those who take in children from the foster care system, and provide the safety and security that their own parents cannot. While resource families definitely fill this crucial need for children and teens during a critical time, they also provide a support system for the entire family, and may ultimately help keep it together.

EHSD's Children & Family Services (CFS) oversees the foster care system in Contra Costa County with a priority of working towards safe and successful reunification of family members. The relationships between resource families and parents can help build the capacity to protect children, ensuring their well-being and strengthening families overall. Relative and non-relative resource families who open their homes and hearts to care for children from families that are in crisis play a vital role in helping them heal and reconnect. The support for this process is possible with the right mix of services and partnerships, and is helped along by CFS in collaboration with family support organizations,



To learn more about becoming a Resource Family, go to <https://ehsd.org/children/foster-care-and-licensing/become-a-foster/>

courts, faith-based communities, and other agencies and professionals that serve children and families.

During the month of May, the Contra Costa County Board of Supervisors recognized and honored foster parents for the care and stability they provide to our County's youngest residents as they are facing the toughest of times. Their willingness to step forward as resource parents is a critical element in caring for our community's children and teens, and restoring family connections.

# Workforce Development Board Offers Calming Support to Unemployed

By Alan Wang, Community Relations, Media Specialist

Unemployment has swelled across the nation as a result of the COVID-19 pandemic. Here in Contra Costa County, a Workforce Development Board (WDB) team of twelve employees has been fielding hundreds of calls to a new hotline set up in April to offer workers and small business owners extra support.

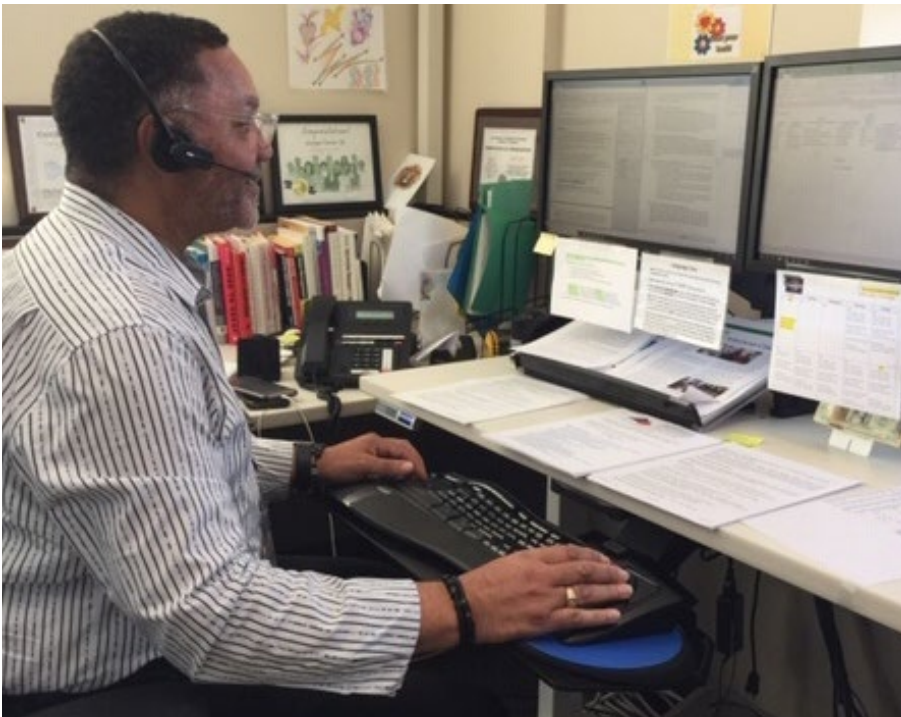
“Ninety percent of the calls are about unemployment insurance and the callers are highly stressed – lots of crying,” says **Donna Van Wert**, director of EHSD’s Workforce Development Board. “WDB does not handle unemployment insurance claims, but we do offer referrals and guidance to those who may need to apply.”

Van Wert says most of the callers heard about the hotline number via media reports and social media. Others learned about it from friends and family. To date, the WDB has fielded nearly a thousand calls, mostly from Concord, Richmond, Antioch, Martinez and Pittsburg. The majority of callers are employees, and about 20 percent are business owners looking for assistance. Workers and business owners can apply for the Employment Development Department of California's (EDD) [Pandemic Unemployment Assistance](#) (PUA).

“The callers are so grateful to have someone to speak to, provide resources, and talk them through some of the process,” says Van Wert. “We have also had a good response from our local EDD partner in helping with extremely stressed callers.”

Van Wert explained that, recently, the call volume has become more manageable, enabling the team to return all calls on the same day.

“My staff have gone above and beyond. We are serving people from far and wide, not just Contra Costa. We turn no one away, and our staff is making multiple callbacks to those in need.”



George Carter, WFS Specialist



## Employee Assistance Program: Your Emotional Wellness is Well Worth it

Magellan Ascend

Submitted by Personnel Services

Do you actively take care of your emotional health? When you're emotionally well, you're able to have supportive relationships, keep your emotions balanced and face life's challenges with resilience and a positive attitude. You remain flexible in adjusting to new situations and you make room for fun in your life. Some tips on emotional well-being:

- When a difficult situation unexpectedly comes up, try to avoid the knee-jerk reaction of viewing it negatively. Strive to view the situation positively—as an opportunity to learn.
- Connect with friends and family. Don't keep troubles to yourself; work things out with people you trust.
- Review your schedule and decide if you're doing too much and not spending enough time on your own well-being. Start making small changes so you're able to do more of what you enjoy.



### UPCOMING MONTHLY WEBINAR June 10: the Life-Altering Effects of Practicing Mindful Self-Compassion

Register [here](#) for this webinar to:

- Define mindful self-compassion (MSC) and why it's important
- Understand the three basic elements of self-compassion
- Describe barriers to self-compassion
- Learn practical techniques for developing MSC

If you haven't signed up to use the County Employee Assistance Program yet, follow these two easy steps:

Step 1: Go to [www.magellanascend.com](http://www.magellanascend.com) and click on "Sign up".

Step 2: Complete the online registration form and click on "Get Started".

## EHSD: Confronting Social Service Needs Driven by COVID-19

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Our Policy & Planning team has produced a [COVID-19 Dashboard](#) with data that illustrates the emerging social service needs in Contra Costa and the ways we are working to meet them. The current pandemic is leading to dramatic increases in the demand for essential social services. A shift in unemployment is one of the drivers for many hardships that may follow, including food insecurity, financial need and the concerning trends in reporting child abuse, elder abuse and interpersonal violence during shelter-in-place.

We anticipate the need for social services will endure, with the economic impact of job losses lasting – and perhaps even growing – well into the future. Building capacity to meet demand will be a critical part of our forward path.

We are venturing into unknown territory, but helping people through challenging times is what we do.

Thank you for your dedication, for rising up to help all Contra Costa community members in these challenging times.

## Personnel Services

# Consider Donating to the Catastrophic Leave Bank

If you are approaching maximum thresholds for vacation, compensatory time, holiday compensatory time or floating holiday hours, you are encouraged to donate time to the County's Catastrophic Leave Donation Bank program. Donations under this program are voluntary and may be used to provide help to those employees who may have exhausted their leave accruals due to non-COVID-19 illness.

In order to be eligible to donate leave, visit the [Human Resources website](#) or download the donation form [here](#). If you meet the criteria and are interested in donating leave time, complete and print out the Catastrophic Leave Donation Form and forward it to your assigned Payroll Clerk. Keep

one copy for your records. Please note that it may take a number of weeks before such donations are deducted from your balances.

If you have any questions regarding the donation of hours or how to apply, please contact the Employee Benefits Services Unit at **(925) 335-1746** for additional information.



# We See You

By Alan Wang, Community Relations, Media Specialist

Throughout this COVID-19 pandemic you have continued to serve the community on many levels. More than half of you continue coming into the office while others are working diligently on your remote laptops from home. When EHSD activated emergency services for those in need, you volunteered to help deliver those services, and through it all you have kept smiling behind your masks. We want you to know that WE SEE YOU, and we thank you for your care and compassion in these troubled times. Here are just a few of your teammates who represent the dedicated service from EHSD staff that our community has come to trust and believe in.



Keith Green CalWORKS Eligibility Worker III

Continued on next page

## We See You

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### Keith Green

By Tanesha Burton, EW Supervisor

**Keith Green** is a CalWORKS Eligibility Worker III who was recruited to process CalFresh intake applications when the COVID-19 pandemic forced hundreds of people out of work and in need of basic services. Keith says he has been processing 12 to 15 CalFresh applications a day. “Fortunately, the State has put in processes to help speed the applications through much quicker,” says Keith. “You can hear a sense of urgency in their voices. A lot of these people don’t even know these programs are available to them. So it’s rewarding to be able to inform them of these programs.”

Keith is also helping clients with Temporary Homeless Assistance and completing Season of Sharing applications. “Our clients are happy to hear from us and happy to hear we are being safe and I am happy we are also able to keep them safe,” he says.

“The employees of the CalFresh team have really stepped up. We communicate to help each other a lot. With telecommuting, there are walls and miles between us, so communicating by phone has helped keep everyone’s morale up.”

Thank you Keith for your commitment to provide excellent customer service to our CalWORKS families during these unprecedented times.

### Monica Russo-Olson

By Theresa Bradshaw, Clerical Supervisor

In addition to MEDS requests, Data Coordinator (DC) Clerk, **Monica Russo-Olson**, has been working hard by processing Electronic Benefit Transfer (EBT) and check requests for East County residents of Contra Costa County. Thank you Monica for your continued support to help the community we serve.



Monica Russo-Olson



### Watch Us, Follow Us

EHSD has been pushing out its WE SEE YOU campaign on social media. Follow us on Facebook, Twitter and Instagram. CLICK on the play button to watch our WE SEE YOU video. Click on the icons to follow us on social media.



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## We See You

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### Evalessi Unutoa, Clache Mullins and Edward Gibson

By Theresa Bradshaw, Clerical Supervisor

Clerical Reception staff **Evalessi Unutoa, Clache Mullins** and **Edward Gibson** at our 4545 Delta Fair Blvd., Antioch district office, have been working tirelessly to assist clients over the phone with application registration, scheduling appointments, general questions and referring them to the appropriate resource.

Kudos to Evalessi, Clache, and Edward for your continued support in helping the community we serve.



Evalessi Unutoa, Clache Mullins and Edward Gibson

### Porsha Christopher, Jovana Lara and Ashante Baidoo

By Theresa Bradshaw, Clerical Supervisor

Our interdepartmental trainees, **Porsha Christopher, Jovana Lara,** and **Ashante Baidoo,**

assigned to the 4545 Delta Fair Blvd., Antioch district office, continue to assist clients daily who come to the office and must remain outside due to the office lobby closures. They have been providing them with the necessary direction, application packets, resource fliers and/or contacting reception staff for pickup of specific essential items.

A big thank you to Porsha, Jovana, and Ashante for your support with our continued efforts to effectively serve the community.



Jovana Lara, Porsha Christopher and Ashante Baidoo

### Gina Jackson and Shannon Del Prado

CSB's very own Early Head Start Family Child Care (FCC) providers, **Gina Jackson** and **Shannon Del Prado,** continue to open their doors to serve children of families who are essential workers.

Gina's love for the families in her care is apparent as she shares "My first thoughts when the news hit



Gina Jackson



Shannon Del Prado

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## How you can help end modern day slavery



# COVID-19 Doesn't Stop Sexual Exploitation of Children

During the COVID-19 pandemic, CSEC (Commercially Sexually Exploited Children) Case Specialists have continued to work with CFS youth and their families who are at-risk of or involved in commercial sexual exploitation.

### Here's what they do:

- Provide CSEC screenings to identify possible commercial sexual exploitation.
- Provide support in CFS service plan development.
- Problem solve complicated CSEC cases, providing guidance and expertise as needed.
- Attend Team Decision-Making Meetings (TDMs) and Child & Family Team (CFT) meetings, upon request.
- Meet and engage with runaway youth to connect them with services and support.
- Attend the Human Trafficking Multi-Disciplinary Team (MDT) meetings on behalf of the youth or social worker, upon request.
- Provide regional updates and communication to CFS staff about CSEC issues and concerns.

### CFS Social Workers:

Do you suspect or have a commercially sexually exploited child/youth on your caseload?

Are you interested in learning more about available CSEC services?

Please send your CSEC referral (CSEC 04) or inquiry to the CSEC inbox at [CFSCSEC@ehsd.cccounty.us](mailto:CFSCSEC@ehsd.cccounty.us)



Rachel Smith

**Rachel Smith** is a CSEC Case Specialist at Community Violence Solutions (CVS) on the Human Trafficking team. She is a CFS CSEC liaison stationed in West County, but also serves clients in the Central and East County. She looks forward to working together with

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## COVID-19 Doesn't Stop Sexual Exploitation of Children

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clients. Rachel has a degree in Women's Studies and Sociology from UC Santa Barbara, and she has worked at various rape crisis centers since college (25 years ago), women's shelters and a legal advocacy group for survivors of D.V and S.A. She teaches trauma-informed yoga and enjoys sharing breathing and meditation with clients. She has two grown children who are attending college, and a dog that keeps her healthy and balanced.

**TaSharele Wallace** is a CSEC Case Specialist at Community Violence Solutions (CVS). She has been a part of the human trafficking team for five years and enjoys the interactions and relationships she established with clients. "I am appreciative of all of the collaborations that I've made, as it takes

a village to assist our clients," says TaSharele. "With society and so many others against our clients, I enjoy being their support." TaSharele has a degree in Criminal Justice from Southern University and A.M College. She enjoys planning events and spending time with family, which includes taking her son to Rockin' Jump weekly.



TaSharele Wallace

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## We See You

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about this deadly "COVID-19" virus, was to close my doors, hide and keep my family safe from the world. As I started to make the calls to childcare families, I thought to myself, they are also my family and I'm needed more now than ever. So instead of calling to give notice of my closing my call changed to, "So this is how we are going to tackle this..." Shannon goes on to say that, "I feel that my program is well prepared during these times because of the support from programs like QRIS and Early Head Start. I have been able to stay open and access many resources to help myself and any family who needs extra support." We are truly honored to be in partnership with both providers and appreciate their passion to serving our community.

## Sophia Talbot

**Sophia Talbot** thank you for volunteering to make face masks for Head Start teachers and children. We see and appreciate your hard work and dedication.



Sophia Talbot

## Get Married Online! Really!

The Clerk-Recorder is now offering marriage licenses and civil marriage ceremonies online for County residents. Clerk-Recorder staff perform the civil ceremonies using Zoom or FaceTime.

“June is traditionally a month of many weddings,” said Deborah Cooper, County Clerk-Recorder. “We are pleased to offer our constituents a creative new method to be married during this crisis.”

California Governor Gavin Newsom recently issued an Executive Order permitting the issuance of marriage licenses, and the conduct of remote civil wedding ceremonies via teleconferencing technologies.

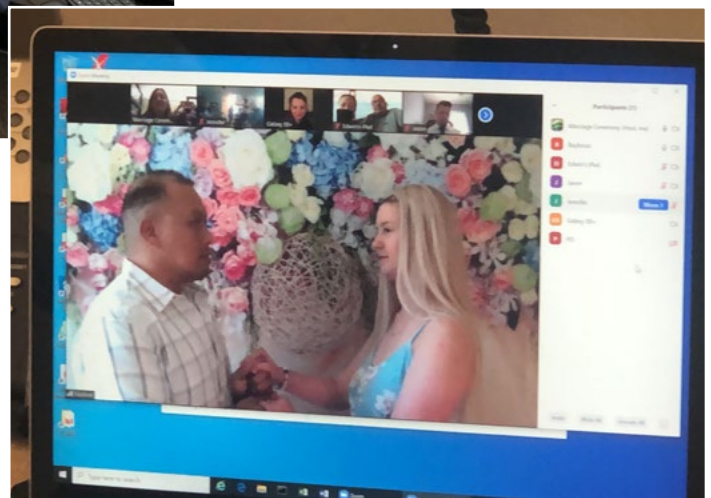
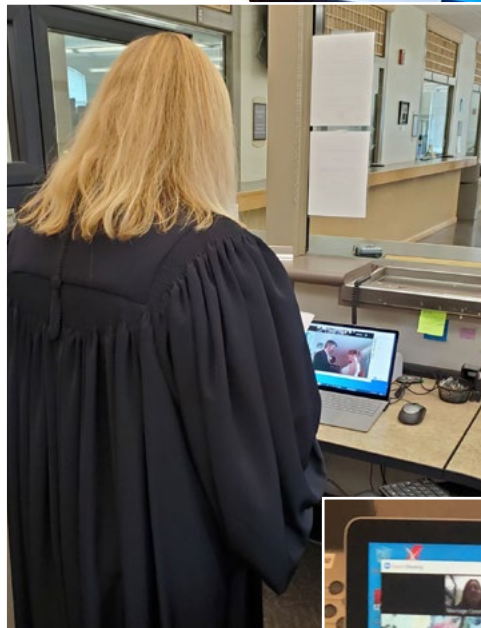
At least one of the parties to the marriage must be a Contra Costa County resident. The couple must appear together on the video and be physically present within the State of California. Invited guests may join in to view the ceremony. No additional software is required for the license or the ceremony, but the couple must complete the forms in advance of the ceremony. A computer, tablet, or cell phone with a microphone/camera and an internet connection is required.

Marriage service appointments are currently available Tuesday through Thursday, during the month of June. **If couples would like more information or to schedule an appointment, email [marriages@cr.cccounty.us](mailto:marriages@cr.cccounty.us) or call (925) 335-7900.**



ABOVE: Mathew Hardy and Amanda Varner of Concord were the first couple married via online video conferencing.

LEFT: Deborah Cooper, County Clerk-Recorder, had the honor of officiating at that first video ceremony on May 12.



Phil Mallari and Lisa Vicars, of Pittsburg, created a background for their online video wedding ceremony.



## Wear It! Masked Employees REVEALED

Last month we published a gallery of masked EHSD employees and asked you to guess who they are. Below are the names of some of EHSD's committed staff who have been working through the COVID-19 pandemic to provide services to our customers.



- 1: Dave Eisenlohr, Admin, Information Systems Manager, Motorcycles made by my sister-in-law
- 2: Marilyn Acasio, WDB, Clerk- Experienced Level, Venom
- 3: Andral Ford, SSPA Intake, Star Child
- 4: Julia Kittle-White, CSB, Education Manager, Mickey and Minnie Floral
- 5: Lindsey Lindayen, Administrative Services, Network Administrator, K-Pop Band Audition Reject
- 6: Juan Orozco, WFS, SOC SVC Program Assistance, El Bandido
- 7: Clache' Mullins, WFS, Clerk- Senior Level, Raiders
- 8: Anthony Macias, AAS, Senior Staff Assistant, RZ Filtration Mask
- 9: Jerry Cabral, WFS, Clerk-Senior Level, The New Normal (mask made by Deborah Kingsbury, SOC SVC Program assistant)
- 10: Jennifer Lund, CFS, Social Work Supervisor, Teeth
- 11: Nicole Hefner, CFS, Clerk-Senior Level
- 12: Heidi Douglass, CFS, Social Worker III
- 13: Pam Wilks, CFS, Social Worker III
- 14: Diane Marin, WFS, Clerk-Spec/Lead (AFXN), Crown Royal
- 15: Katherine Williams, WFS, Clerk-Experienced Level, I wouldn't send a Dog Out There
- 16: Heidi Wagner, WFS, Clerk-Senior Level
- 17: Dorothy Lewis, CFS, Parent Partner
- 18: Catherine Leavitt, AAS, Social Worker, Metallic Blue Flowers

Continued on next page

# Wear It! Masked Employees REVEALED

Continued from previous page



Names revealed on next page  
and employees with most correct guesses.

Continued on next page

# Wear It! Masked Employees REVEALED

Continued from previous page

- 19: Amber Brown, WFS, WTW Supervisor
- 20: Shanta Lewis, WFS, CalWORKS Eligibility Worker
- 21: Zhoquandas Brown, AAS, Clerk-Experienced Level
- 22: Ralonda Davis, WFS, Medi-Cal Program Assistant
- 23: Deborah Hayes-Miller, WFS, Eligibility Work Supervisor
- 24: Karen Fortson, WFS, Clerk-Experienced Level
- 25: Evaluesi Unutoa, WFS, Clerk-Specialist Level
- 26: Kevin Frandsen, WFS, Eligibility Work Supervisor
- 27: Michelle Turner, WFS, Social Worker
- 28: Tiffany Armstrong, WFS, Eligibility Work Supervisor
- 29: Gaova Vu, WFS WTW Social Worker
- 30: Christina Scott, WFS Clerk-Specialist Level
- 31: Marie Stith, AAS, Eligibility Worker, All Masked and Feathered
- 32: Jared Kitchen, CFS, Social Casework Assistant, Old Glory
- 33: Michael Schwartz, WFS, Eligibility Worker, Go A's
- 34: Faye Herald, CFS, Eligibility Worker, The Joker
- 35: Michael Stewart, WFS, Clerk- Senior Level, The Green Hornet
- 36: Catrina Kilgore, WFS, Social Service Program Assistant, The Incredibles
- 37: Janice Corrales, AAS, Social Worker
- 38: Uche Uzegbu, CFS, Social Casework Assistant
- 39: Nelida Villanueva-Rasheed, CFS, Social Worker II
- 40: Kimberly Clark, AAS, Social Worker

## Top employee guesses

Zhoquandas Brown had the most correct guesses, with 12 out of 40.

Esther Dominguez, Social Worker from WFS correctly guessed 9 out of 40.

*Thank you to those who played along!*



# Nominate a Coworker!

## We Care...You Care

**Guidelines:** [http://ehsdhome/Community-Relations/Documents/WeCareThatYouCare%20Guidelines\\_FINAL.pdf](http://ehsdhome/Community-Relations/Documents/WeCareThatYouCare%20Guidelines_FINAL.pdf)

**Nomination Form:** [http://ehsdhome/Community-Relations/Documents/WeCareThatYouCare%20Nomination%20Form\\_FINAL.pdf](http://ehsdhome/Community-Relations/Documents/WeCareThatYouCare%20Nomination%20Form_FINAL.pdf)

## We Care... You Care

<http://ehsdhome/Pages/Service-Champions.aspx>

## Service Awards & Retirees



### SERVICE AWARDS

#### 40 YEARS



Frances Martin, Clerk-Senior Level, WFS

#### 30 YEARS

Jacqueline Foust, Eligibility Work Supervisor I, Admin

Crystal King, Social Work Supervisor II, CFS

Cheryl Lazorik, Social Worker III, CFS

JoAnn Lofton, Social Worker III, CFS

Tiffany Miller, Social Work Supervisor II, CFS

Julie Rose, Eligibility Work Supervisor I, Admin

#### 25 YEARS

Terrie Adams, Workforce Svcs Specialist, WFS

Rachel Foster, Social Work Supervisor II, CFS

Celso Lira, Calwin Help Desk Specialist, Admin

Yvette Mazone, Associate Teacher-Project, CSB

Vince Odusanya, EHS Prog Integrity Coord, AAS

Denise Reynolds, Soc Svc Appeals Officer, Admin

#### 20 YEARS

Colleen Blackman, Social Worker III, AAS

Maria Costa, Clerk-Experienced Level, WFS

Torey Lovett, Social Worker, WFS

Donyale Thornton, Social Work Supervisor II, WFS

Rhoda Turner, Intermediate Clerk-Prj, CSB

#### 15 YEARS

Karl Arana, Social Worker III, CFS

Lori Juarez, Soc Svc Program Analyst, WFS

Ronald Pipa, Comprehensive Svc Man-Pr, CSB

Elionora Salazar, Associate Teacher-Project, CSB

#### 10 YEARS

Patricia Anderson, Secretary-Journey Level, WFS

Shamia Bell, Eligibility Worker III, WFS

Maritza Buchman, Social Worker, AAS

Chant Clement, Eligibility Worker III, WFS

Arlette Demer, Eligibility Worker III, WFS

Turpekai Mangal, Infant Toddler Teacher-Project, CSB

Kelly Sullivan, Eligibility Work Supervisor I, WFS

Shayla Thompson, Soc Svc Program Assistant, WFS

Yolanda Vigil, Eligibility Worker III, WFS

### RETIREES

Sydney Balestreri, Senior Clerk-Project, CSB



Are you planning a retirement celebration for a staff member and would like to present them with a retirement certificate? If so, please contact Deb Johnson at [djohnson@ehsd.cccounty.us](mailto:djohnson@ehsd.cccounty.us) or (925) 608-4904.

## SPREAD THE WORD

### JUNE

- **ELDER ABUSE AWARENESS MONTH**
- **JUNE 7** – National Cancer Survivor’s Day
- **JUNE 9** – Abused Women and Children’s Awareness Day
- **JUNE 14** – Flag Day
- **JUNE 19** – Juneteenth
- **JUNE 20** – Summer Solstice (longest day of the year)
- **JUNE 21** – Father’s Day
- **JUNE 23** – National Hydration Day

### JULY

- **JULY 4** – Independence Day (holiday)
- **JULY 7** – Chocolate Day
- **JULY 15** – National Hot Dog Day
- **JULY 26** – Parents’ Day

Visit the [COVID-19 page on EHSD.org](#) for updates and resources during the shelter-in-place order.

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Contact us at our *EHSD Headlines* email, [headlines@ehsd.cccounty.us](mailto:headlines@ehsd.cccounty.us), if you have an upcoming event, article, our idea you would like to share.  
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Want to know what else we’re doing at EHSD?

Follow us on Twitter @ContraCostaEHSD

Like us on Facebook



All Foster Parent Orientations are cancelled until further notice due to COVID-19.



For more information call (925) 602-6910 or toll-free: 1 (866) 313-7788 or via email at [ResourceFamilies@ehsd.cccounty.us](mailto:ResourceFamilies@ehsd.cccounty.us)

Become a Resource Parent for a child in need.

